



# CLIFTON CITY IMPROVEMENT DISTRICT

FEEDBACK FROM AN URBAN MANAGEMENT SURVEY

JUNE 2020

A presentation compiled for the Clifton CID  
Steering Committee by Helena Theron, an  
Independent Market Research Consultant

# CONTENTS

**Sample  
Structure**

**Detail results**

**Appendix**

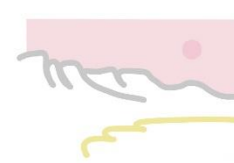


**Background**

**Methodology**

**Summary of  
main findings**





CLIFTON  
CITY IMPROVEMENT DISTRICT



# • BACKGROUND

- A number of recent public safety incidents have motivated members in the Clifton and Glen Beach communities to investigate whether a City Improvement District (“CID”) should be established in the area.
- The City of Cape Town has approved an Urban Management Survey (UMS) and permitted the Clifton CID Steering Committee members in good standing to proceed with the CID statutory compliance process.
- The City of Cape Town has also shared the Clifton and Glen Beach ratepayer database in compliance with the Protection of Personal Information Act 4 of 2013 with the Steering Committee to facilitate efficient communication with property owners about the proposed Clifton CID.
- An UMS was conducted to identify the local community, public and ratepayers’ concerns and supplementary municipal services priorities for the Clifton and Glen Beach areas.
- The results of the UMS will inform the CID Business Plan which must be supported by not less than 60% of the property owners in the CID area and by the City of Cape Town.



## • BACKGROUND CONT...

- The borders (and different zones) of the possible CID, is indicated in the map below:

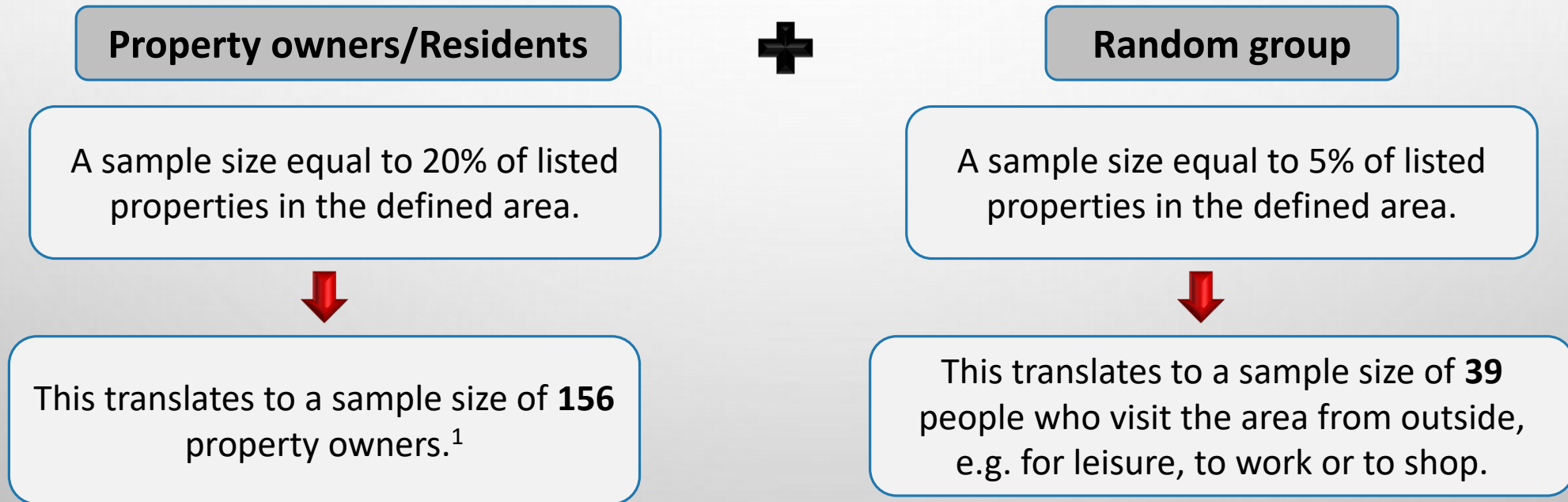






# SAMPLE REQUIREMENTS

- The Municipal by-law on City Improvement Districts requires that property owners/residents as well as a random group of people are interviewed when conducting an Urban Management Survey. The required sample sizes for each group is calculated as follows:



<sup>1</sup> The requirement that the sample should consist of residential and non-residential (i.e. commercial) property owners could not be met: with the exception of a restaurant and a guesthouse, there are no businesses in the area; non-residential properties listed on the City's database include garages, storerooms and parking bays (which are linked to residential properties).

# SAMPLE COMPILATION

Property owners/Residents



Random group



A total of **164** property owners/residents took part in the survey, slightly more than the required sample size of 156.



The sample of 164 means that just more than a **quarter of unique property owners took part in the survey.**<sup>1</sup>



It was **not** possible to obtain the required sample size of **39** interviews. The UMS was conducted during Level 4 of the national lockdown that was imposed to slow down the spread of the Corona virus. This restricted the movement of people and it meant that people was not allowed to enter the area freely so that they could be interviewed. Despite this, it was, however, possible to realise a sample size of **31** for the random sample.

<sup>1</sup> This % is based on unique property owners, i.e. it takes into account that someone can own more than one property, or that a property might consist of 3 listings in the City's database (e.g. a dwelling, a garage and a storeroom).



# SAMPLE DEMOGRAPHICS

## PROPERTY OWNERS/RESIDENTS

- Care was taken to ensure that property owners/residents from all the different zones (excluding Zone 6, 7 and 9 which are not residential areas) took part in the survey.
- Property owners/residents were spread across the different zones/areas as follows:

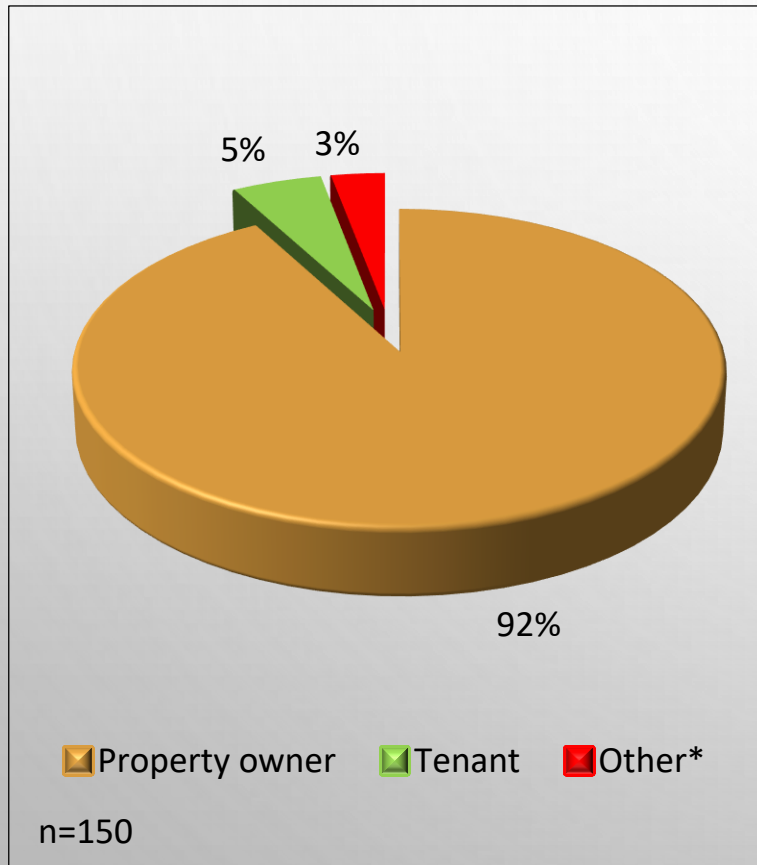
<b><u>Base:</u></b> Property owners/residents	<b><u>n</u>*</b>	<b><u>%</u></b>
• Zone 1: Nettleton Road	12	7
• Zone 2: Kloof and Victoria Road Houses	20	12
• Zone 3: Victoria Road Apartments	60	37
• Zone 4: Clifton Road Houses	19	12
• Zone 5: Clifton Beach Bungalows	31	19
• Zone 8: Glen Beach Bungalows	6	4
• Unclassified	16	10
<b>TOTAL SAMPLE</b>	<b>164</b>	<b>100</b>

"n" refers to the number of owners/residents that responded to the survey

# SAMPLE DEMOGRAPHICS CONT...

## PROPERTY OWNERS/RESIDENTS

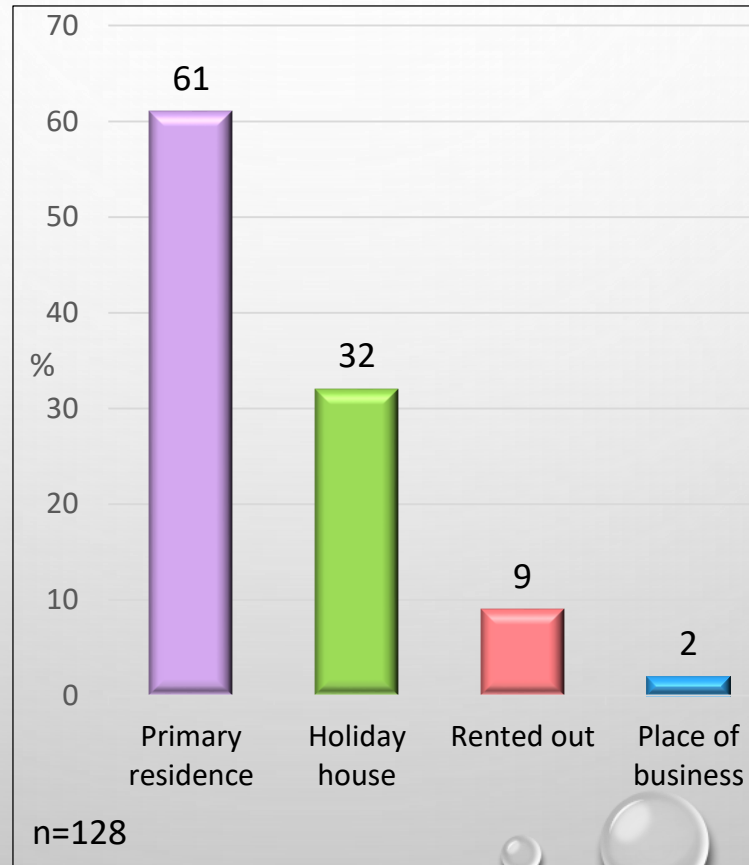
*"Are you a ...?"*



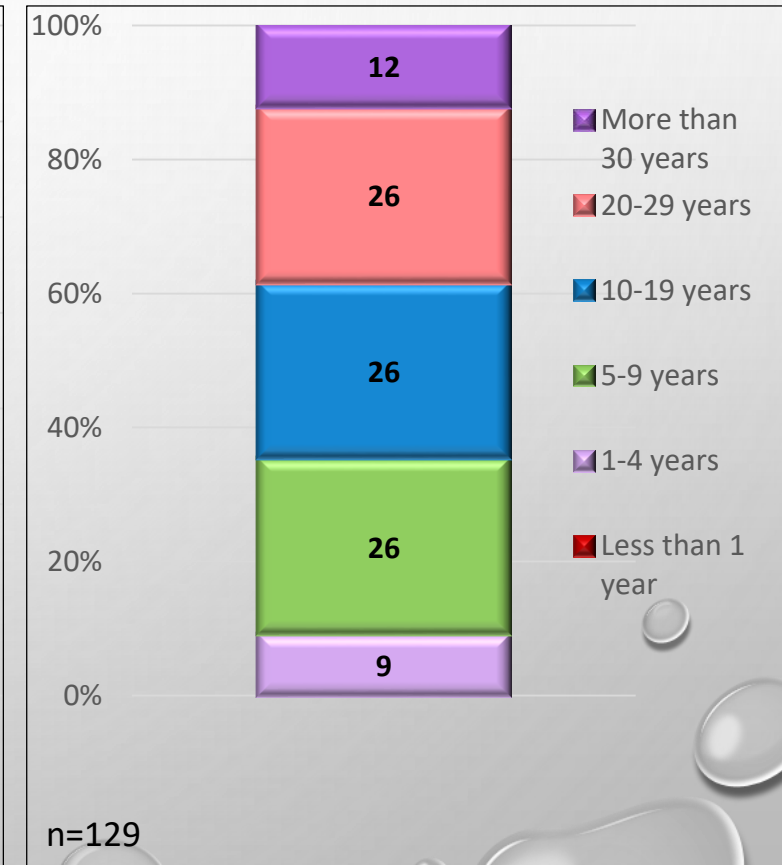
"Other" includes Owner representative / Looking after owner's properties / Body corporate trustee

**If Property owner:**

*"Is your Clifton property your ...?"*



*"How long have you owned your Clifton property(ies) for...?"*

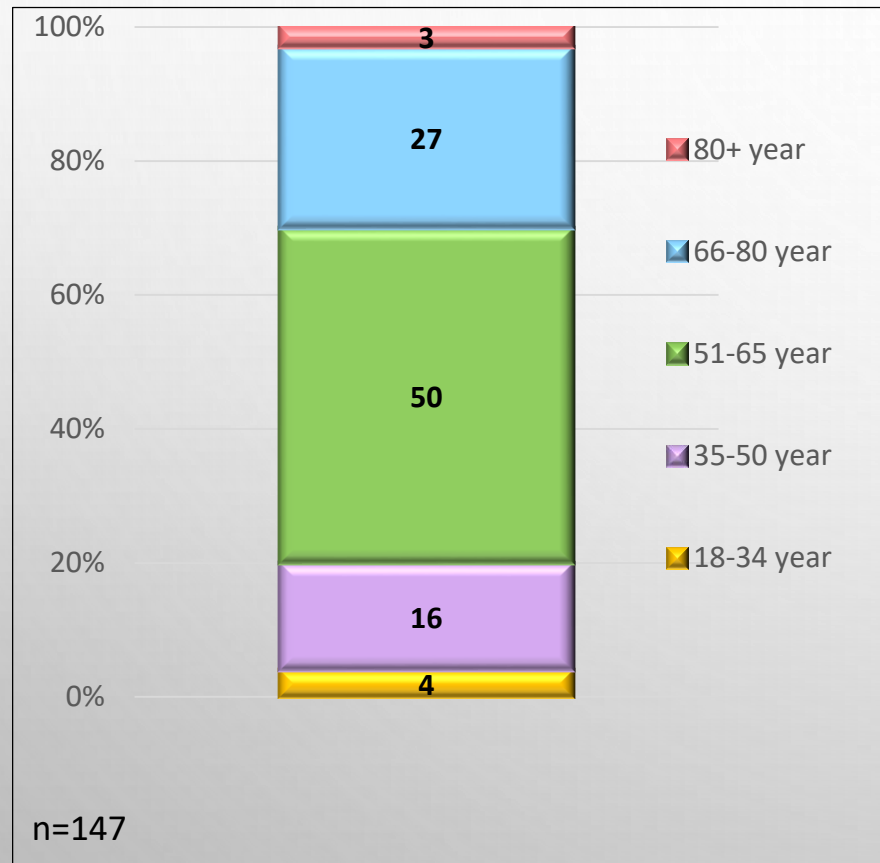




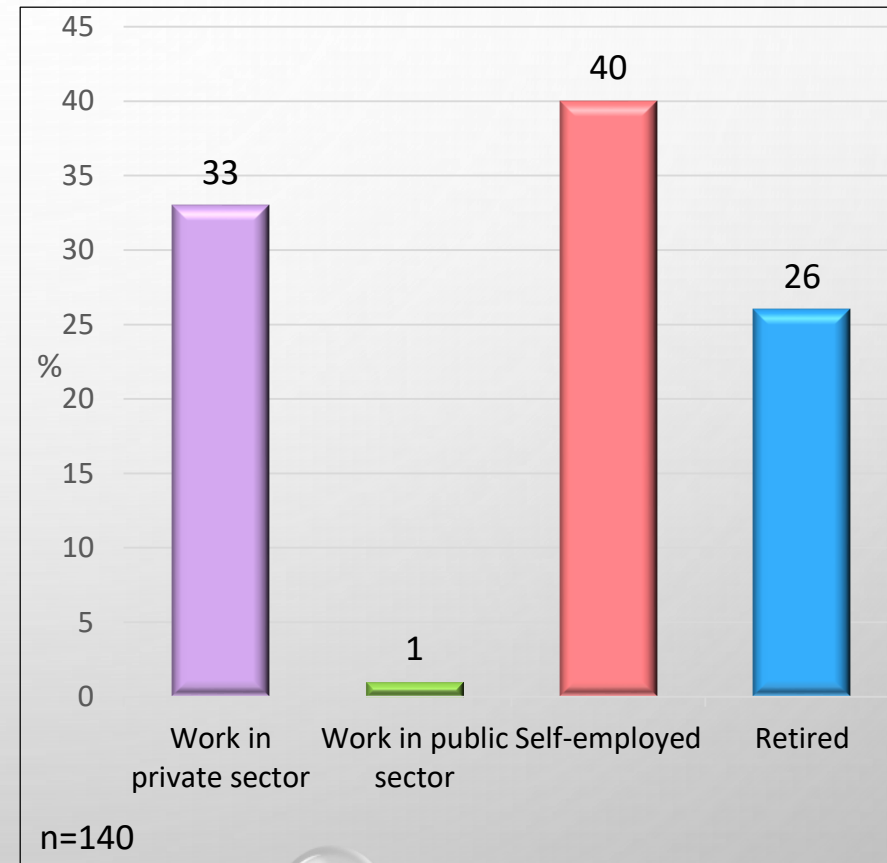
# SAMPLE DEMOGRAPHICS CONT...

## PROPERTY OWNERS/RESIDENTS

*"Please mark your age group."*



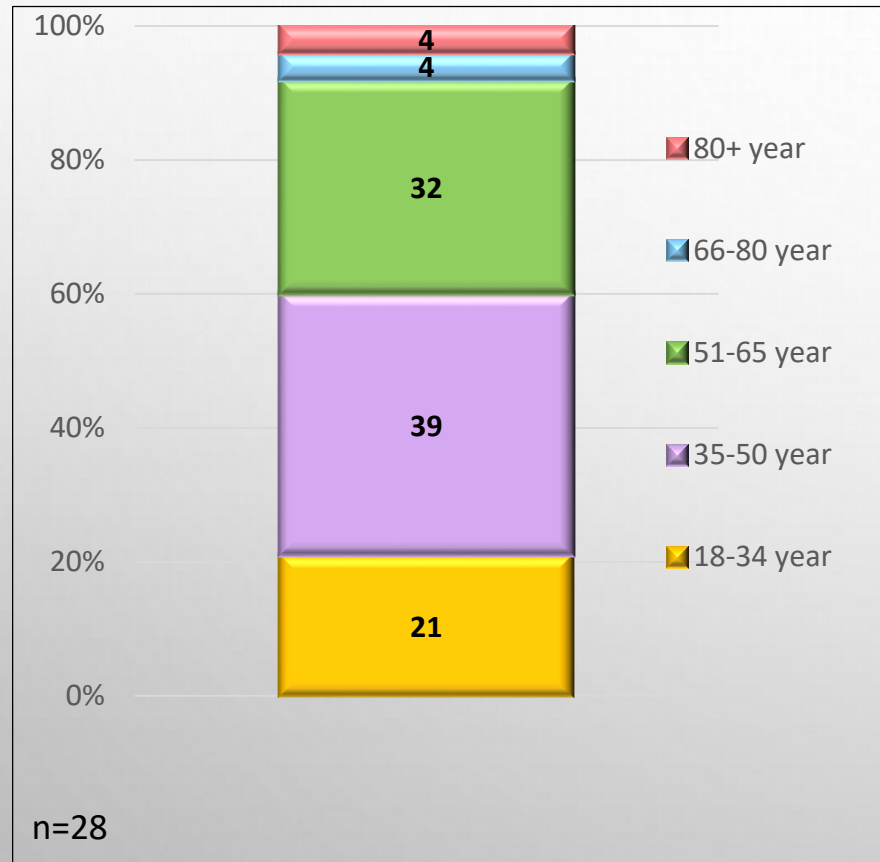
*"Tell us a bit more about your work."*



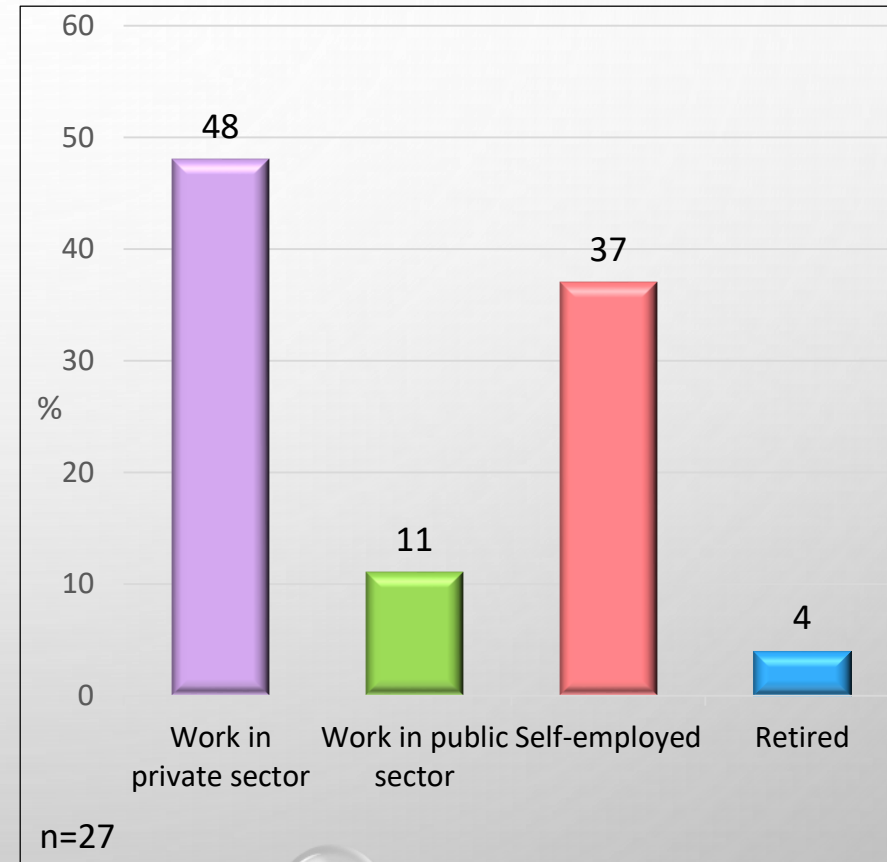
# SAMPLE DEMOGRAPHICS CONT...

## RANDOM SAMPLE

*"Please mark your age group."*



*"Tell us a bit more about your work."*







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# METHODOLOGY





# METHODOLOGY

The Urban Management survey was conducted **online**:

- Emails were sent to **all** property owners listed in the City's database, inviting them to participate in the survey. A link to the online survey was included in the email invitation.
- Property owners had 3 weeks, i.e. from 15 May 2020 to 5 June 2020 to respond to the survey.
- Email reminders as well as personal motivation by Steering Committee members encouraged property owners to take part in the survey.
- For the random sample, visitors and people working in the area were asked to complete a questionnaire.



# DETAIL RESULTS



# ANALYSIS OR RESULTS

Please note the following w.r.t. the analysis of the survey feedback:

- Property owners/residents/visitors/people from outside the area who did not respond to majority of the questions in the questionnaire, were excluded from the final sample;
- No duplicate questionnaires were included;
- Results are presented separately for property owners/residents and the random sample; on each slide, “n” refers to the number of property owners/residents and visitors/people from outside the area who completed a specific question;
- In the presentation of the results it is also important to note that figures are rebased, i.e. percentages are calculated taking into account only those who replied to a specific question.



# QUESTIONNAIRE CONTENT

- The questionnaire covered three areas:

## **Public safety**

- Safety in home and public spaces; crime and municipal by-law breaches; vagrancy and homelessness; opinion about traffic and traffic calming measures, neighbourhood watch groups and public security initiatives

## **Cleansing and Urban Management**

- Overall public cleanliness; litter and illegal dumping issues; problems with dog poop; recycling and maintenance of public walkways, staircases, pavements and benches

## **General questions**

- Property owners' responsibilities; importance of the natural environment; project areas for special attention and one suggested change/improvement for Clifton

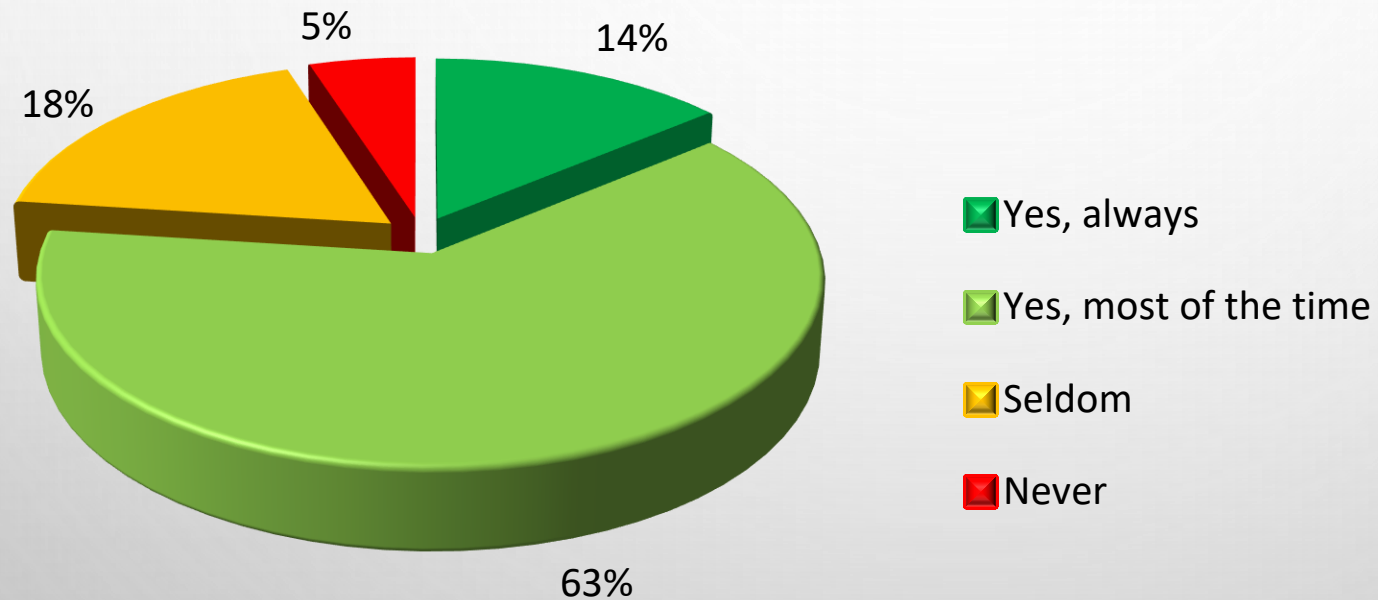


# PUBLIC SAFETY



# SAFETY IN HOME

**NOTE:** ONLY ASKED TO OWNERS/RESIDENTS

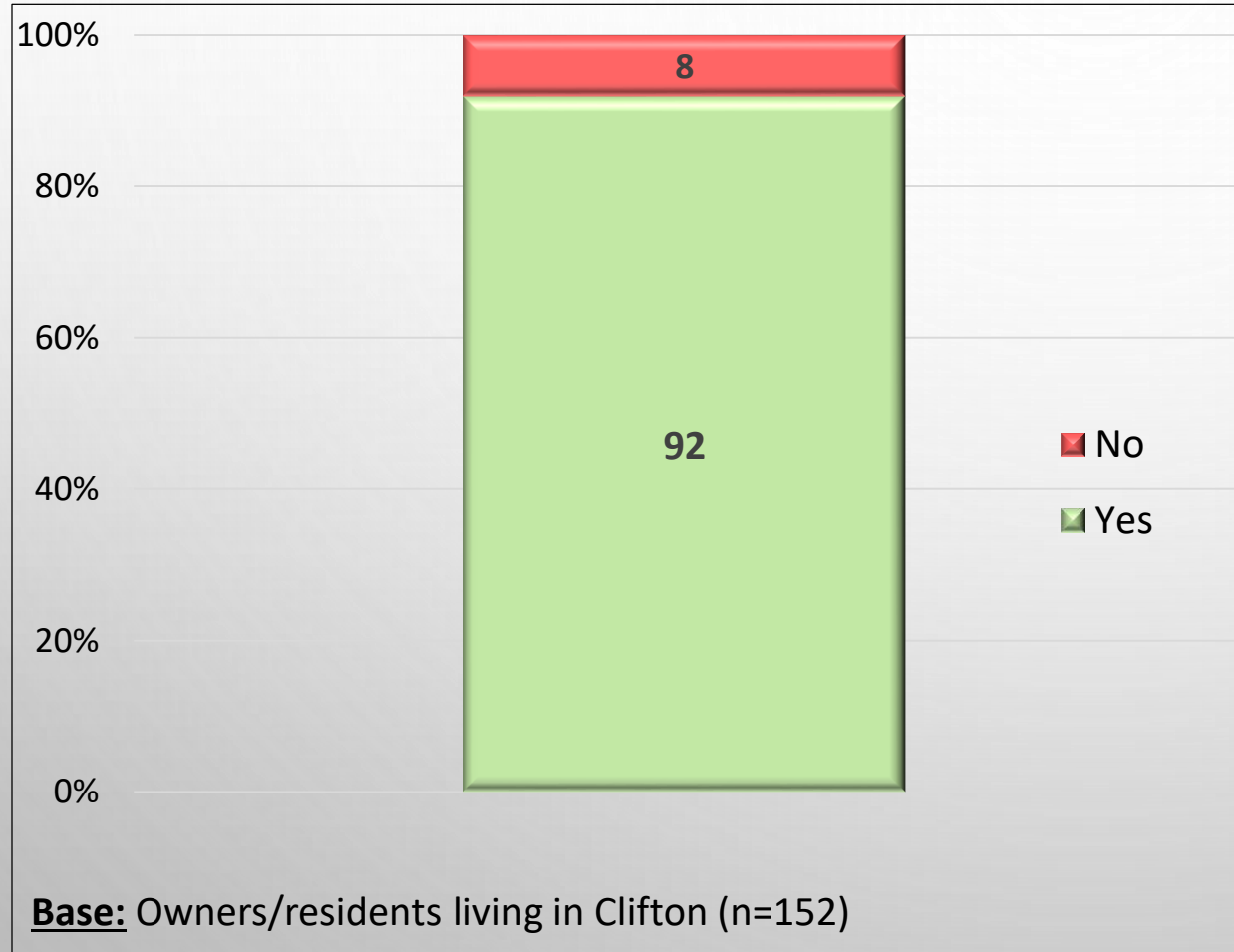


At least three-quarters of Clifton property owners/residents always, or most of the time, feel safe in their homes.

**Base:** Owners/residents living in Clifton (n=152)

# USE OF PRIVATE SECURITY SERVICES

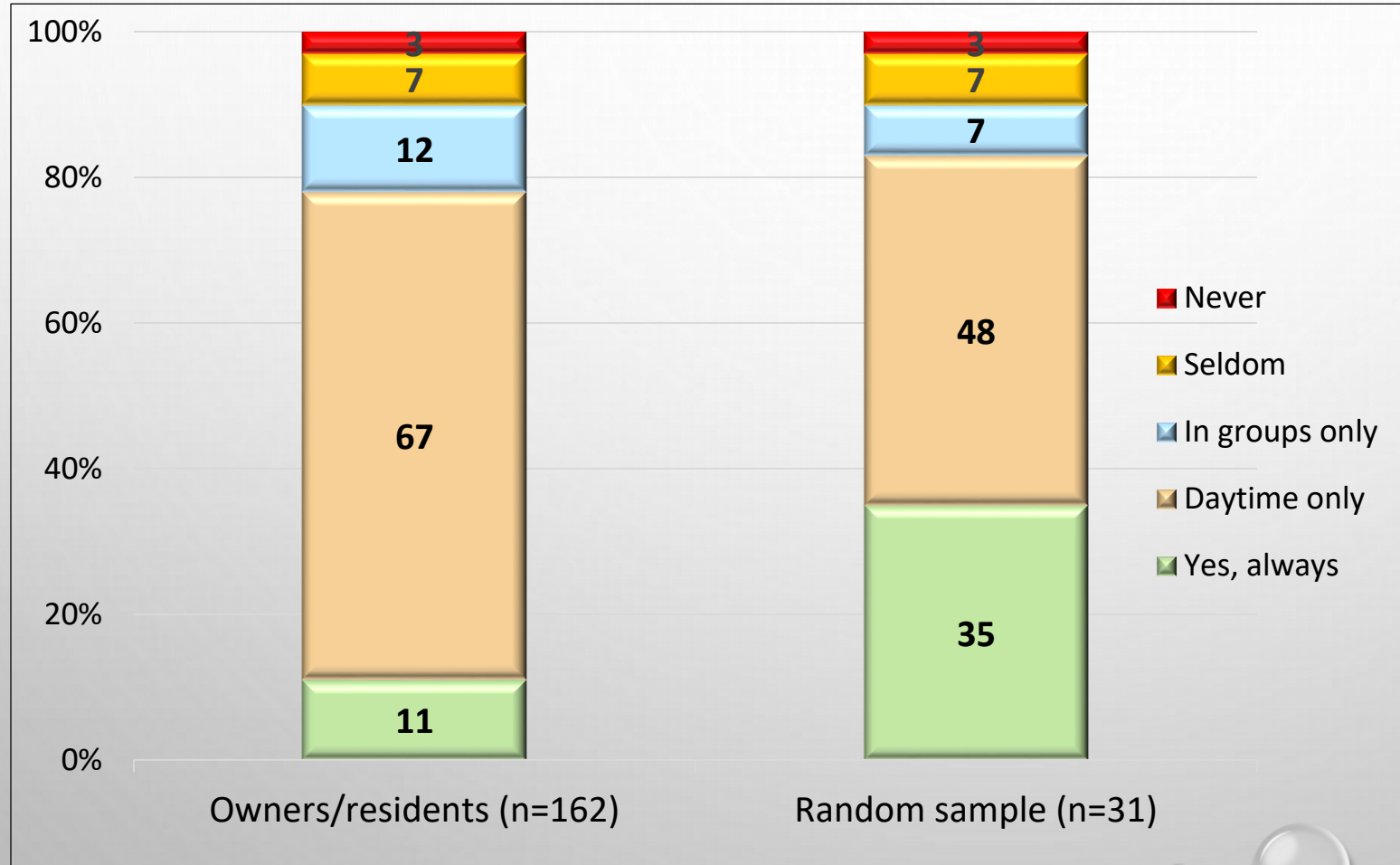
**NOTE:** ONLY ASKED TO OWNERS/RESIDENTS



- Far majority of property owners/residents (i.e. 92%) make use of private security services.
- Although still high at 85%, the use of private security services is slightly lower amongst property owners/residents living in the Apartment buildings on Victoria Road.



# SAFETY OF USING PUBLIC SPACES



- Almost 80% of property owners/residents feel they can only safely use public spaces in Clifton for recreation during daytime, or when in a group.
- Visitors/people from outside the area are however more positive with a bigger proportion (compared to owners/residents) who said they always feel safe when visiting Clifton for business, leisure or recreation.

**RESIDENTS:** "Do you feel safe using public spaces in Clifton for recreation (walking, swimming, cycling, dog walking, etc.)?" / **RANDOM:** "Do you feel safe when visiting Clifton for business, leisure or when using public spaces in the area for recreation (walking, swimming, cycling, dog walking, etc.)?"

# CRIME IN CLIFTON

Rank	Property owners/Residents	% selecting this type of crime as one of their top 2 crimes		Random group	Rank
1	Burglary from houses	82%	65%	Theft from/of motor vehicles	1
2	Theft from/of motor vehicles	49%	53%	Burglary from houses	2
3	Home invasion	40%	35%	Drug related crimes	3
4	Drug related crimes	19%	35%	Home invasion	4
5	Murder/Assault	13%	27%	Murder/Assault	5

According to property owners/residents, burglary from houses is the most serious crime in Clifton – 82% chose it as the 1<sup>st</sup> or 2<sup>nd</sup> most serious crime. From the viewpoint of visitors/workers, however, theft from/of motor vehicles is the most serious type of crime.



# CRIME IN CLIFTON CONT...

Other types of crimes that were listed by owners/residents/visitors are the following:

- **Muggings** / Mugged on the roads on Victoria Road in the evenings / Mugging of older people / Mugging on the stairs to the beach / Muggings and theft in public pathways/stairways / Robbery of tourists / Theft from tourists / **Theft** / Theft of phones/valuables whilst walking on the road / Theft on beaches (14 mentions);
- **Vagrants** / Aggressive vagrants / Bergies on pavement making lascivious remarks / Harassment by so called 'car guards' and vagrants (13);
- **Alcohol and drug abuse in public spaces** (i.e. beach and parking areas) / Drinking and drug use on the beaches / Drinking in public and riotous behaviour / Drugs / Illegal sale of alcohol and other substances on the beach, usually by people selling drinks / Alcohol selling and consumption (13);
- **Homeless** living on the rocks; this could also be a criminal element / Homeless people attacking hikers, people exercising / Homeless people making fires / Homeless people on the beaches / Homeless people: some are criminals (don't feel safe in the area anymore); some are innocent but they have contributed to the filth and grime in the area / Homeless people living in the bushes / Illegal squatting (13);
- **(Opportunistic crime** - taking items carelessly left in public view / Opportunistic muggings/crime; petty crime, bag snatches / Petty crime; snatch and grab / **Petty crime** / Pick pocketing (7);
- **Beach invasions** like the famous braai on Clifton 4<sup>th</sup> beach / Beach security issues from groups of frequently intoxicated youth / Mass beach invasions / Parties on 4<sup>th</sup> beach where there is always stabbing and violence / Uncontrolled partying and hectic noise on the beaches / Lawlessness on the beach (6);
- **Noise** on beach and public spaces because of alcohol and drug abuse / Noise on beaches with lots of people at night / Noise pollution (5);

*"Is there any other type of crime that you feel is a problem in Clifton? If so, please specify."*

# CRIME IN CLIFTON CONT...

- Loitering / Street dwellers (4);
- Reckless driving/speeding / Reckless, speeding, dangerous drivers / Speeding on Kloof Road (3);
- Anti-social behaviour on beaches spilling onto public pathways - drunks/drugs/group fights / When the youngsters come in taxis and arrive here drunk, and drugged. They cause a lot of problems. Murder, harassment screaming, shouting, urinating etc. in public. They have sex everywhere! They vandalize property. Total miss behaviour (2);
- Mountain security issues from possibly “homeless” people or common thugs / People residing on mountain above Nettleton Road and below Kloof Road creating crime (2);
- Gangsters coming to the beach, mountain and surrounds, with weapons, drugs and alcohol in public / Gang related activity (2);
- Rape / Sexual assault (2);
- Crime picks up during school leaving parties; drunk kids;
- Overcrowding on road with drunk people after some summer days;
- The biggest crime is crime that happens because the public areas are not policed/monitored, e.g. anti-social behaviour due to drinking on the beach, drugs on the beach, partying on the beach;
- Using public pathways as toilets;
- Vandalism.

*“Is there any other type of crime that you feel is a problem in Clifton? If so, please specify.”*



# MUNICIPAL BY-LAW BREACHES IN CLIFTON

Rank	Property owners/Residents	% selecting this type of by-law breach as one of their top 2		Random group	Rank
1	Alcohol misuse	53%	62%	Alcohol misuse	1
2	Trespassing	31%	33%	Trespassing	2
3	Illegal dumping	26%	30%	Noise/light pollution	3
4	Veld fires	28%	11%	Malicious damage to property	4
5	Noise/light pollution	26%	20%	Veld fires	5
6	Malicious damage to property	18%	22%	Illegal dumping	6
7	Dogs unleashed & dog poop	23%	11%	Dogs unleashed & dog poop	7

Alcohol misuse and trespassing top the list of municipal by-law breaches in Clifton.

# MUNICIPAL BY-LAW BREACHES IN CLIFTON CONT...

Other types of municipal by-law breaches that were listed by owners/residents/visitors, are the following:

- **Littering** / Littering on beaches / Littering on the beaches and environment; glass and broken bottles in rocks and on the beach / Littering: picnicking on the beach and leave litter behind (13 mentions);
- Late night beach activities creating **noise** / Noise during summer / Noisy drunken crowds / Noise pollution from events at Maidens Cove and the Camps Bay High School can be a blight on the community for several days. Strict noise control measures and enforcement should be taken seriously. In Clifton Road there are several noisy, inconsiderate neighbours who think it is fine to party and play excessively loud music into the early hours. These people need to be educated about how to behave / Amplified music, generators used by film crew / Excessively loud music from boats anchored at 4<sup>th</sup> Beach. Excessive helicopter flights. Excessive noise from events at restaurant and field adjoining the Ridge and Maidens Cove / Playing loud music at night / Ongoing noise from pleasure boats, particularly catamaran / Excessive noise and team sports (10);
- **Drinking** and selling **drugs** on the beach / Drinking in public / Drug use and trading in the open / Alcohol sales and use on beaches / Beaches turning into dangerous places with alcohol and drug abuse / Add drugs to the alcohol problem. People who are carrying weapons on the beach - why should you have knives and guns when coming to the beach? / Drunken and disorderly behaviour (10);
- **Illegal squatting** / Illegal structures on City owned land / Illegal/informal settlement in bushes and rocks (8);
- **Vagrants** living and sleeping in public spaces (e.g. between rocks and under bushes, on the beach) (8);
- **Homeless** living in the area / Homeless people in the bushes, on the beaches, rocks / Defecation from homeless all over the place; threats from homeless; fires from homeless; not attending to homeless problem (7);



# MUNICIPAL BY-LAW BREACHES IN CLIFTON CONT...

- **Reckless driving and speeding** / Reckless driving and speeding: speeding on Kloof, Upper Kloof and Lower Kloof Roads. Clifton Road security patrols speeding, use of blinding lights on vehicle roofs, hooting. Builders and delivery vans speeding / Speeding and dangerous driving on Kloof and Victoria Roads / Speeding in Victoria Road: Victoria Road should have speed bumps in the road as it is becoming a race track and serious injuries are going to occur / Traffic speed on Kloof and Upper Kloof Road (5);
- Public defecation and urination / Urinating and defecating, soiled nappies / Urinating and defecation on pathways, gardens and in doorways (5)
- Organised beach parties for large groups abusing alcohol / Public violence: parties on 4<sup>th</sup> beach always lead to violence (2);
- Begging everywhere, it's not safe anywhere anymore / Aggressive begging / Begging on the beach and promenade (3);
- Harassment by so called "car guards" and vagrants / Harassment (2);
- Dogs on 2<sup>nd</sup> beach / Dogs unleashed are not a problem but dog poop is out of control. Providing clean-up bags is an easy solution (2);
- Banners, gazebo's, mini events without permission / Illegal activities on the beach (2);
- Chopping down trees / Removal of trees without relevant permission (2);
- Vandalism / Cable theft, damaging electric box (2);
- Parking violation especially obstructing garages intended for private use / Sub-contractors and suppliers parking illegally (2);

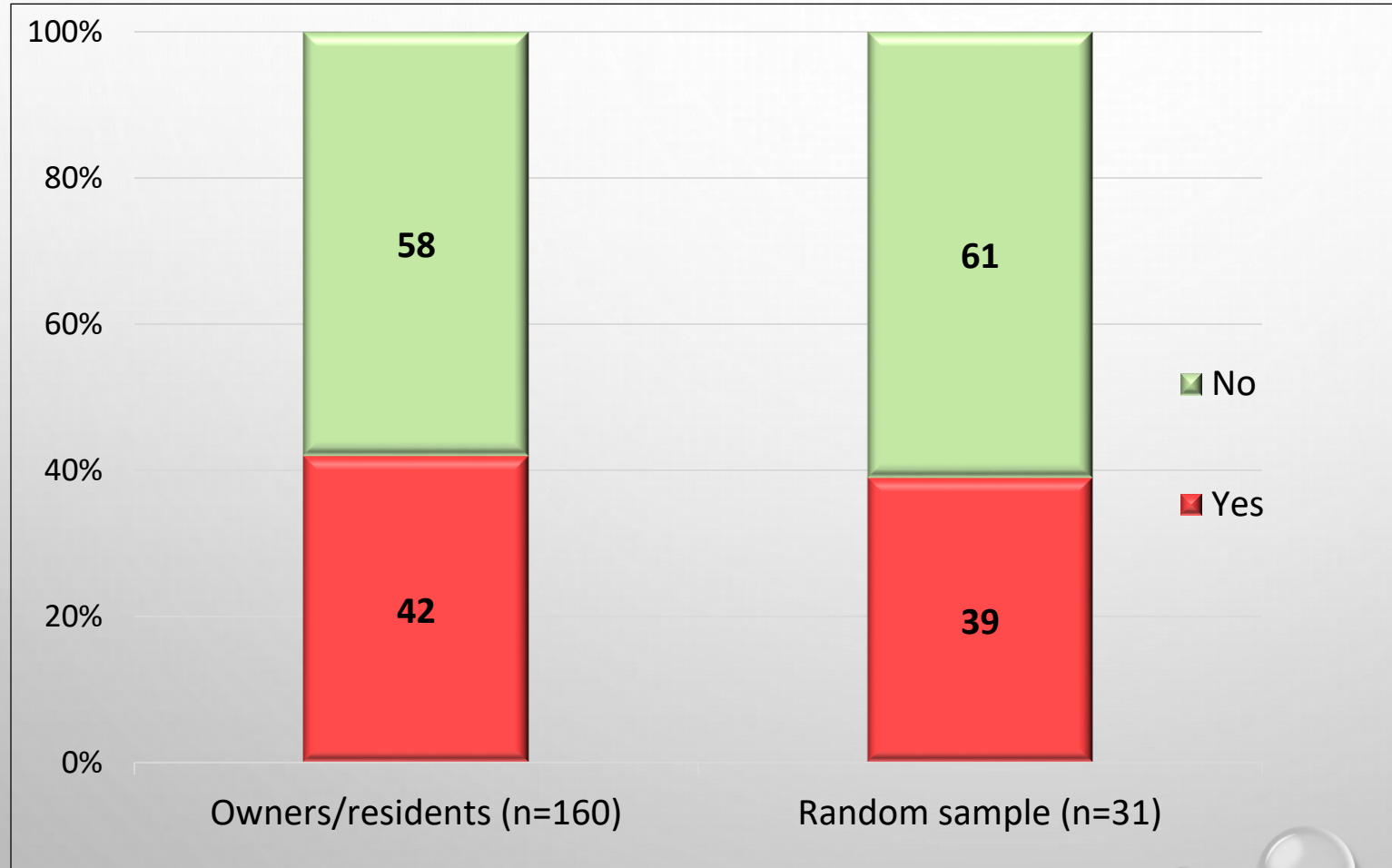
# MUNICIPAL BY-LAW BREACHES IN CLIFTON CONT...

- Sleeping on beaches (2);
- Beach trading / Illegal selling of clothing on the beach (2);
- Hooting;
- Ongoing fireworks;
- Illegal use of drones;
- Building beyond boundary lines;
- Illegally built dwellings;
- Construction work outside of municipal building hours;
- Erecting electric fencing lower than 1.8m;
- Illegal erection of gates blocking public pathways;
- Events at Maidens Cove fields;
- Rape and assault;
- Sexual activity after hours;
- Loitering.

*“Is there any other municipal by-law breach that you feel is a problem in Clifton? If so, please specify.”*



# VICTIM OF CRIME IN CLIFTON



An alarming high 42% of property owners/residents have been exposed to crime over the last two years. The figure for visitors/people from outside the area are on a similar high level, i.e. 39%.

**RESIDENTS:** "Have you, your visitors or employees been a victim to crime in the Clifton area during the last two years?." / **RANDOM:** "Have you, or anyone you know of been a victim of crime in the Clifton area during the last two years?"

# VICTIM OF CRIME IN CLIFTON CONT...

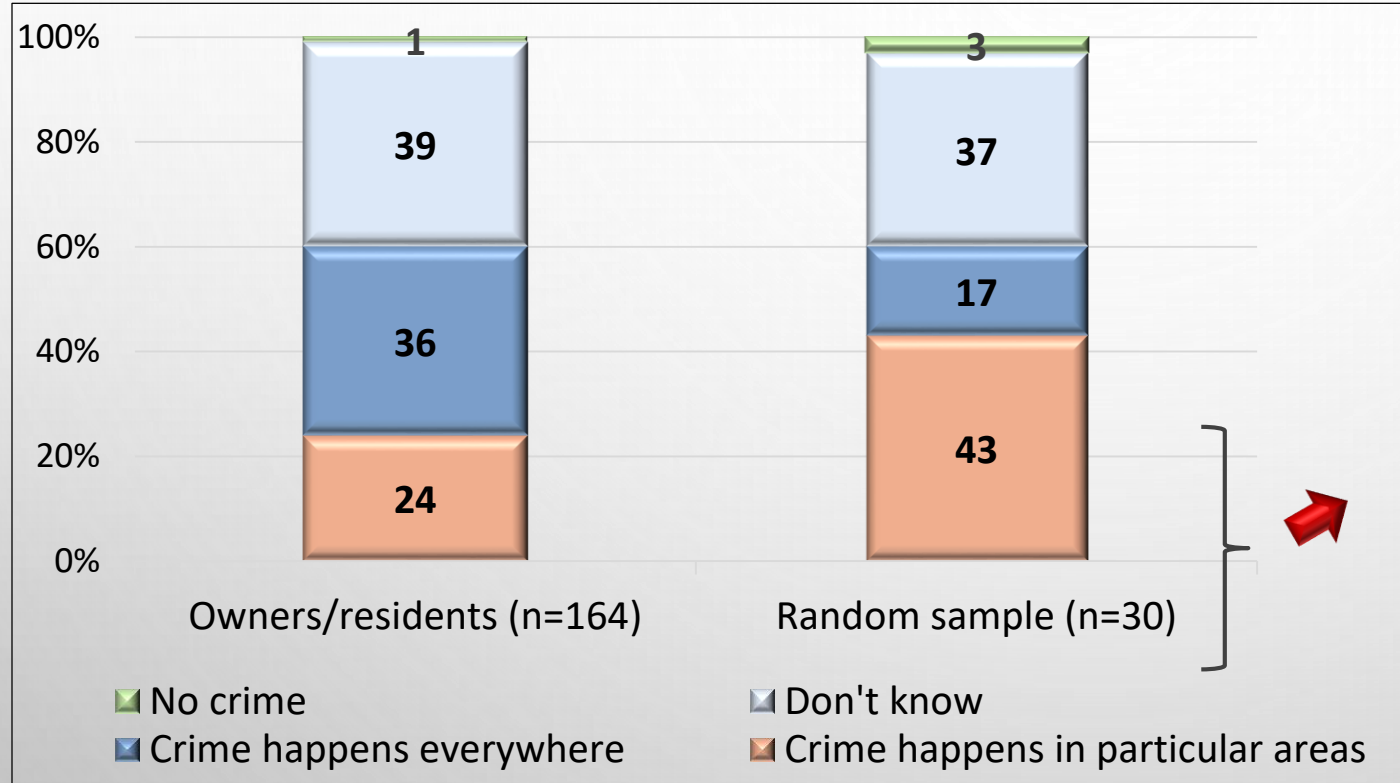
<b>Base:</b> Have been exposed to crime in Clifton	Property owners/Residents (n=68)	Random sample (n=12)*
Have been victim to ....	%	% <small>* Please note: Small sample size</small>
• Burglary	44	42
• Snatching belongings	43	58
• Damage to property	38	42
• Theft from car	34	42
• Home invasion	21	42
• Assault	10	42
• Car theft	9	25
• Murder	-	8
• Other**	10	-

\*\* "Other" includes the following: Damage to car/Vandalism to car/Malicious damage to vehicle (3 mentions)  
 Aggressive begging / Armed attack in house / Trespassing in garage / Theft from garage (1 mention each)

Property owners/residents who have been exposed to crime, mostly have been a victim of burglary and/or the snatching of belongings.



# AREAS OF CRIME IN CLIFTON



Although more than a third of owners/residents feel that crime happens everywhere, about a quarter feel it happens in particular areas, specifically the beach areas.

## Areas prone to crime

**Base:** Crime happens in particular areas (n=53)

	%
• The beach areas	51
• Parking areas / Car parks	19
• Beach bungalows / Clifton bungalows	15
• Pathways / Stairs / Steps	11
• Along/below Victoria Road	8
• Other*	17

\* "Other" includes single mentions of the following areas:  
 Between Clifton and Bantry Bay / Clifton Hotel / Foot path below Lions Head / Green open space zones / Maidens and Bachelors Cove / Parks / Rocks / Tourist areas / The area where the tap is as well as the entire area on the rocks going down to the beach between Clifton and Bantry Bay with lots of drugs and people living illegally

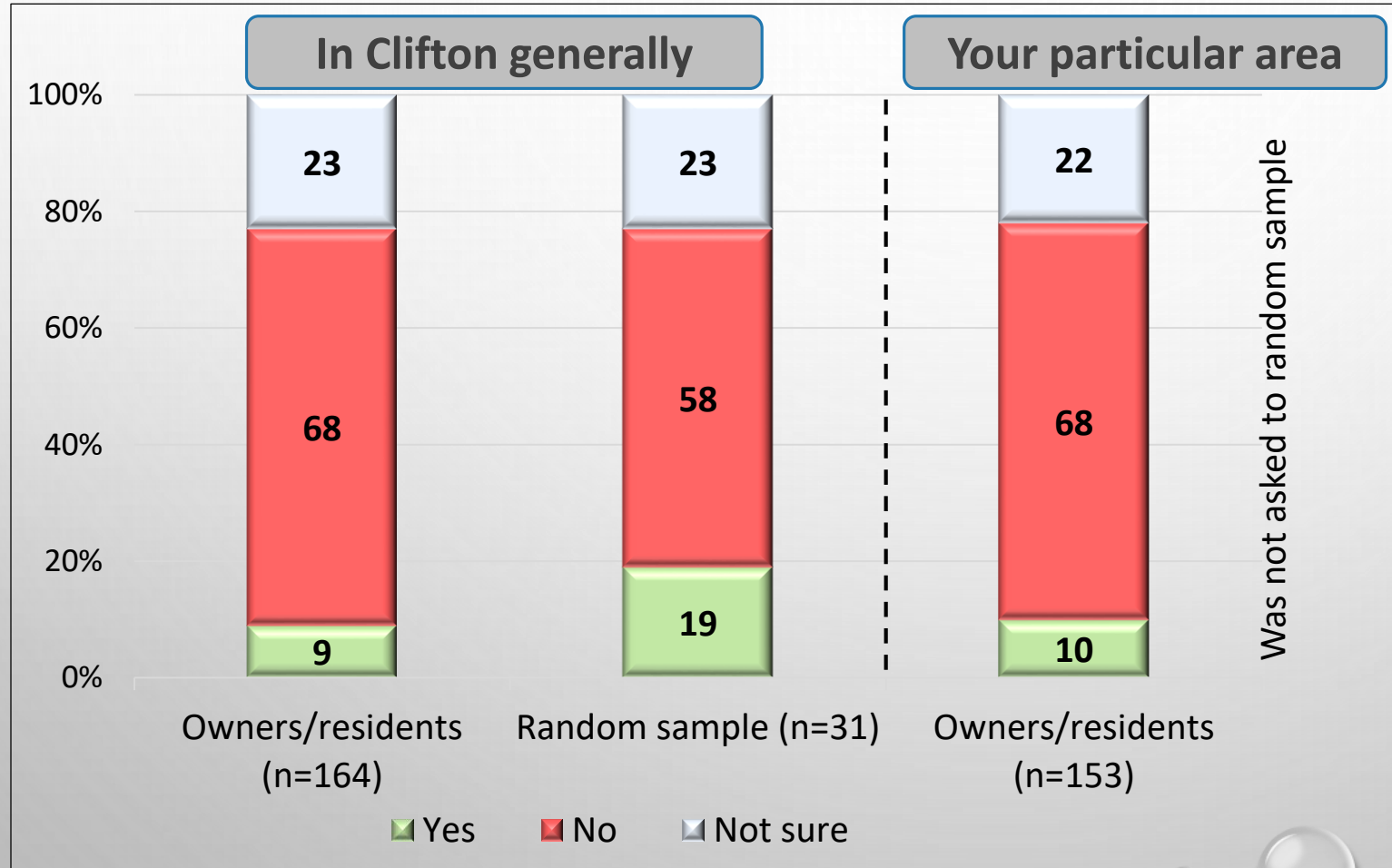
# TIME THAT CRIME HAPPENS IN CLIFTON

	Property owners/Residents (n=162)	Random sample (n=30)
<b>Crime commonly happens ...</b>	<b>%</b>	<b>%</b>
• Any time	41	40
• Early mornings	4	7
• Mid-mornings	1	3
• Working hours	2	3
• Late afternoons	14	17
• At night	28	13
• After midnight	6	13
• Not sure / Don't know	17	23
• Other*	2	3

\* "Other" includes the following: On busy beach days when its easy to disguise yourselves amongst beach goers (2 mentions)  
 During school holidays / School leavers partying (1 mention each)

Approximately 40% of property owners/residents and visitors/people from outside the area are of the opinion that crime in Clifton happens any time of the day or night. Other common times include late afternoon and at night.

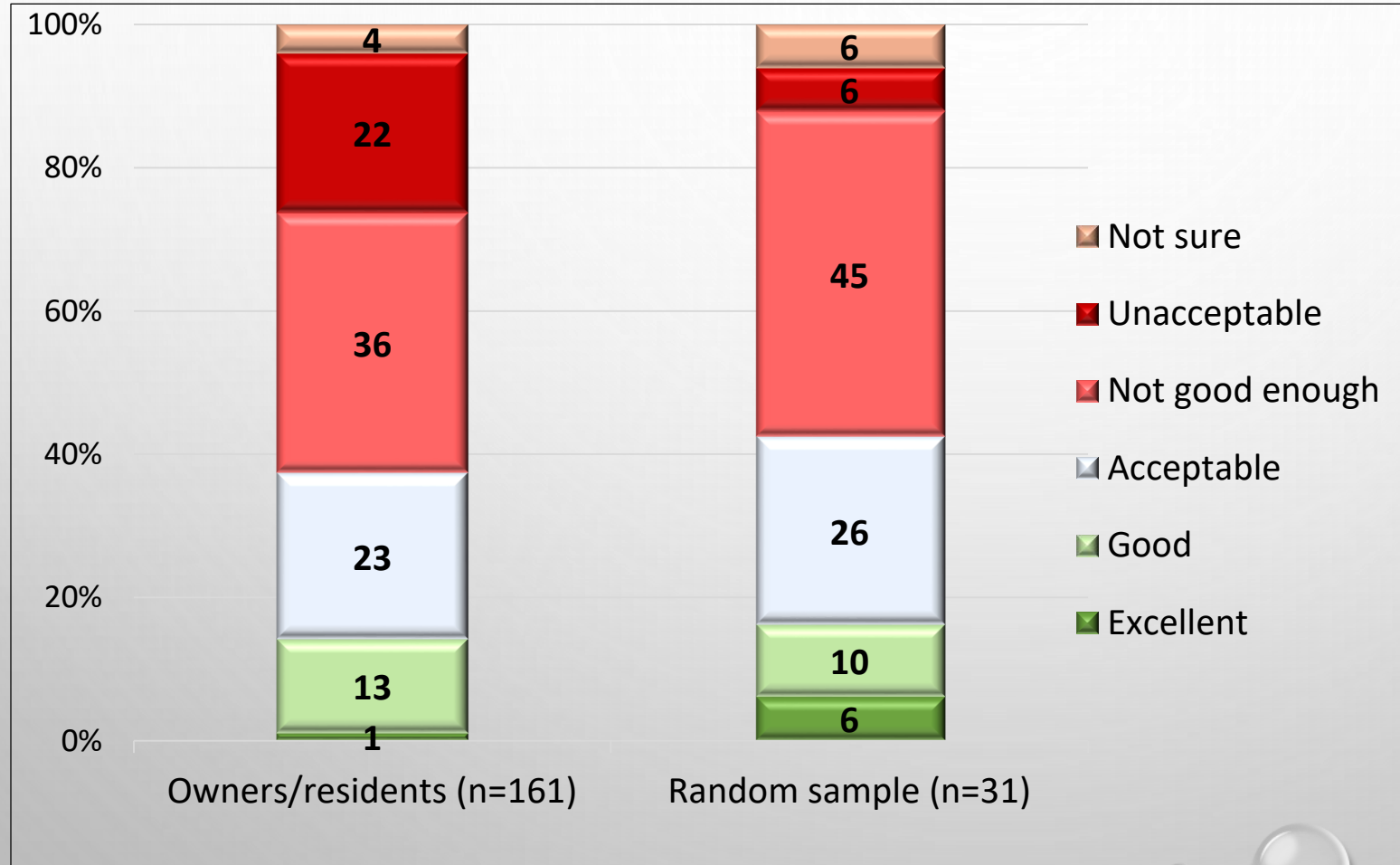
# SAPS & METRO POLICE: PROVIDE ADEQUATE PUBLIC SAFETY



Only approximately 10% of property owners/residents are of the opinion that the SAPS and Metro Police provide adequate public safety in Clifton generally, as well as in their particular area.



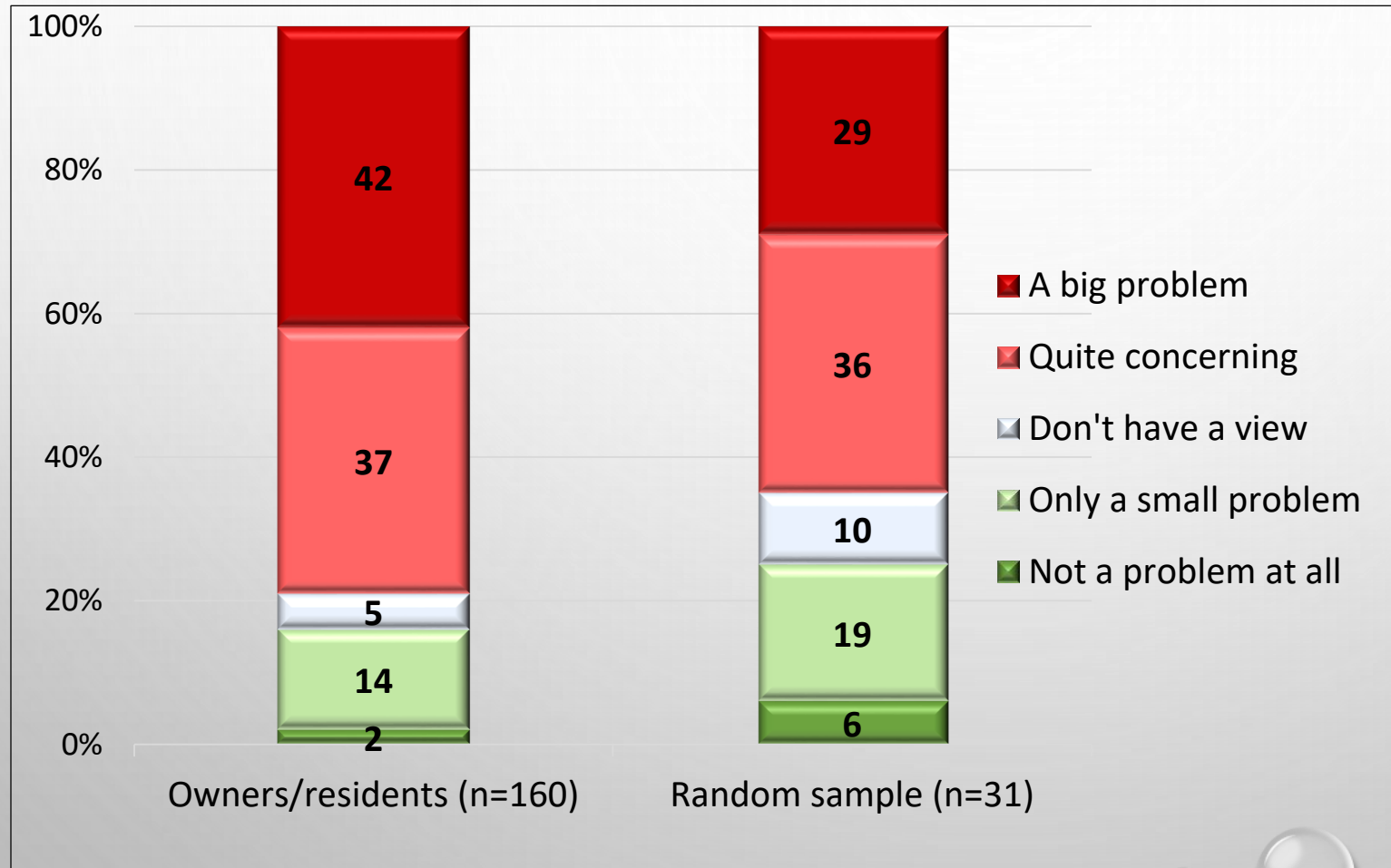
# RATING OF PUBLIC SAFETY IN CLIFTON



- Almost 60% of property owners/residents rated overall public safety in their respective areas negatively, i.e. as not good enough or unacceptable.
- It is especially property owners/residents in Clifton Beach Bungalows and Glen Beach Bungalows who rated overall public safety in their areas as not good enough / unacceptable.

**RESIDENTS:** "Please rate overall public safety in your area (excluding your own private security) on the following scale." / **RANDOM:** "Please rate overall public safety in Clifton on the following scale."

# VAGRANCY AND HOMELESSNESS IN CLIFTON



- Vagrancy and homelessness is especially a concern amongst property owners/residents with almost 80% who rated this as quite concerning or a big problem.
- Although visitors/people from outside the area also regard vagrancy and homelessness as a problem, they are slightly less concerned compared to property owners/residents.

*"Please rate your perception of vagrancy and homelessness in Clifton."*

# VAGRANCY AND HOMELESSNESS IN CLIFTON CONT...

## AREAS THAT EXPERIENCE PROBLEMS WITH VAGRANCY

<b>Base:</b> Vagrancy is quite concerning / a big problem in Clifton (n=146)	<b>%</b>
• Beaches / Beach front areas	25
• All areas / All areas / Everywhere / Most areas / Whole of Clifton	12
• Areas with bush and vegetation / All bushy areas / Veld areas / Bush between the Bowling Greens and Glen Beach / Bushy areas between Kloof, Lower Kloof and Victoria Roads / Green belts	12
• Parking areas (3rd and 4th Beach) / Public parking / Car parks	12
• Between Bantry Bay and Clifton 1 <sup>st</sup> beach, in the bushes on the sea side / Rocks near Bantry Bay	8
• Maidens Cove / Maidens Cove fynbos area / Maidens Cove rocks	8
• Rocks / Rocks along Victoria Road/behind the sea wall	7
• Above and below Kloof Road / Below Kloof, under Nettleton / Kloof Road	5
• The entire length of Victoria Road / Victoria Road	5
• Pathways / Public walkways / Beach paths / Stairs / Steps / Stairways	5
• Above Victoria Road, between 2 <sup>nd</sup> and 4 <sup>th</sup> beach / Bushes above Victoria Road	5

*“Which particular areas in Clifton experience problems with vagrancy?”*



# VAGRANCY AND HOMELESSNESS IN CLIFTON CONT...

## AREAS THAT EXPERIENCE PROBLEMS WITH VAGRANCY

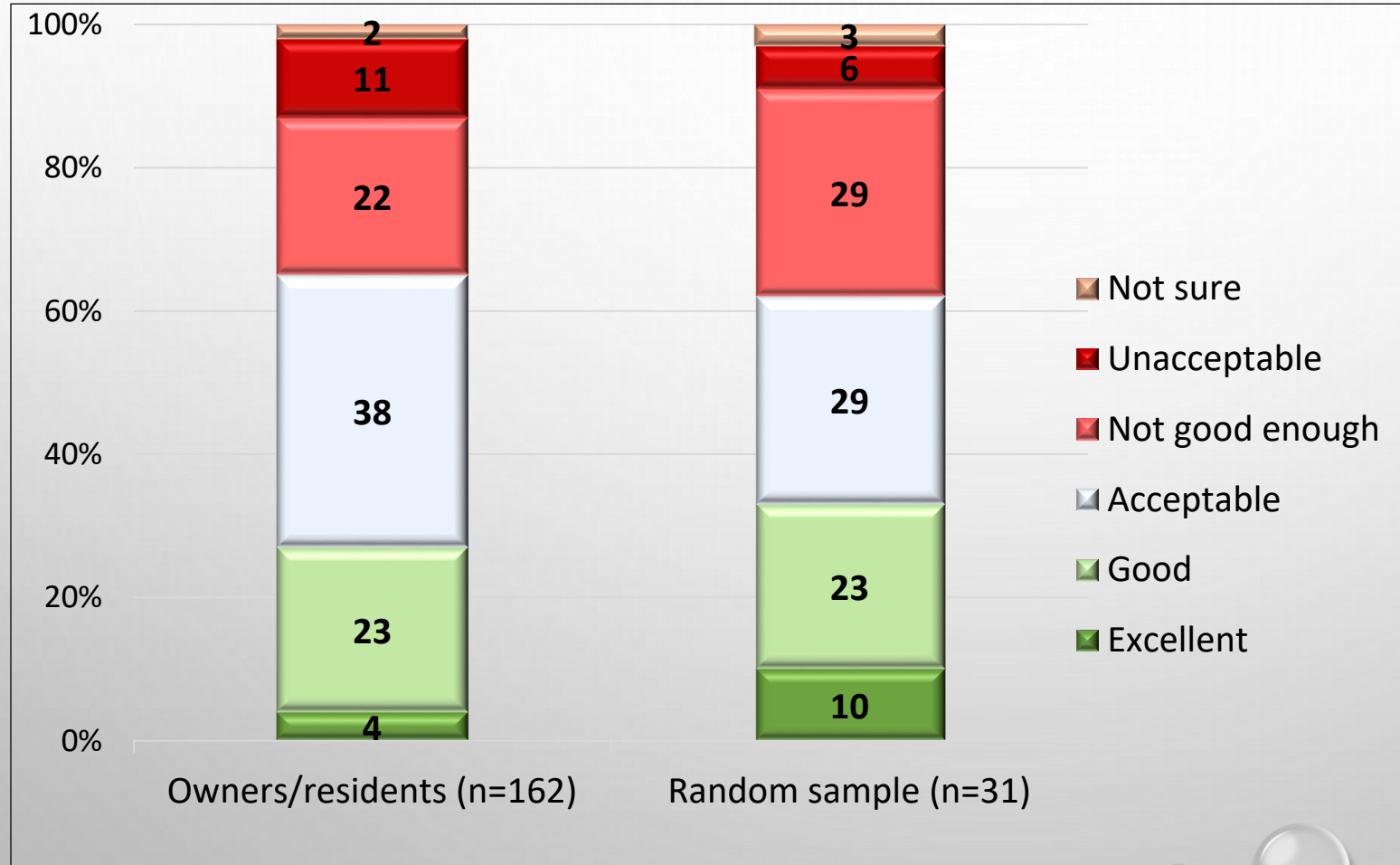
<b>Base:</b> Vagrancy is quite concerning / a big problem in Clifton (n=146)	<b>%</b>
• Above Nettleton / Parts of Nettleton Drive / Nettleton Road	4
• Caves in Victoria Road / The cave at the northern entrance to Clifton / Clifton Caves	4
• Mountain area / Mountain behind Nettleton	3
• Vacant land south of sub station on Kloof Road where it intersects with Nettleton Road / Open land/stands/veld	3
• Sanpark areas between Kloof and Victoria Road / Towards Table Mountain, part of National Park / Nature Reserve on Kloof Nek / Parks	3
• Victoria Road and below	3
• Area by Bungalow / Next to Bungalow	2
• Promenade	2
• The Glen / Glen Park	2

# VAGRANCY AND HOMELESSNESS IN CLIFTON CONT...

## AREAS THAT EXPERIENCE PROBLEMS WITH VAGRANCY

- Camps Bay beach and restaurants area and surrounds / Camps Bay (2 mentions);
- Main roads / Residential roads (2);
- Glen Beach on the rocks / Rocks between Glen Beach and Maidens Cove (2);
- Between the toilet area and Glen Beach 15 / Toilet facilities (2);
- Areas near the sewerage works in Camps Bay (2);
- Tennis club/courts (2);
- Between Victoria Road and Camps Bay High School / Bus shelters / Around houses / Bakoven / Below Camps Bay High School / Council land / Garages / Gods Window / Lions Head area / Edges of Camps Bay beach / Entrance to Camps Bay / On the main bend towards Bantry Bay corner / Mountain paths above the houses in Clifton / Houses bordering the mountain and green areas / Roundhouse road area / Scout Hall (1 mention each).

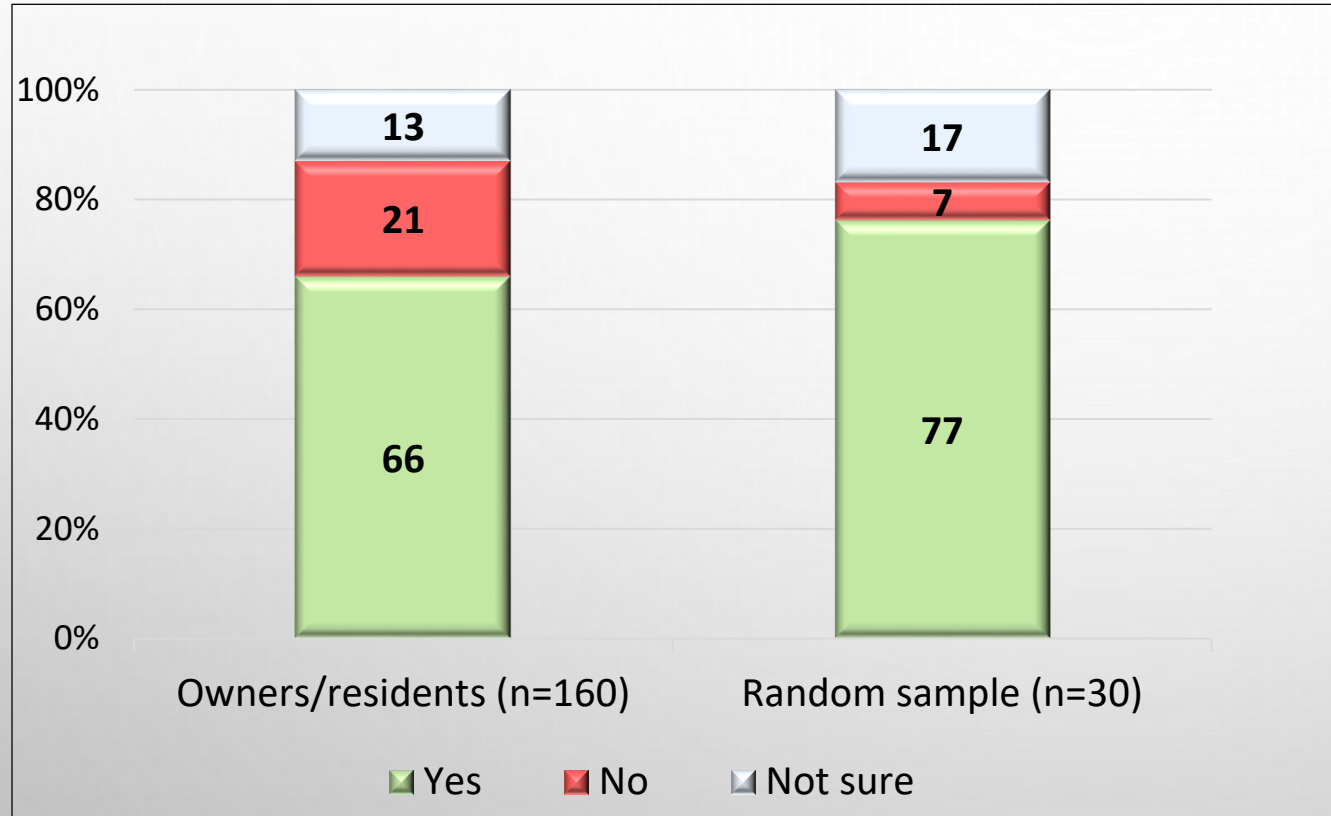
# RATING OF TRAFFIC CONTROL



About a third of property owners/residents and visitors/people from outside the area rated traffic control in Clifton outside the summer season negatively, i.e. as not good enough or unacceptable.



# TRAFFIC CALMING MEASURES



Most property owners/residents and especially visitors/people from outside the area believe that Clifton would benefit from traffic calming measures.

# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### Specific areas/roads: VICTORIA ROAD / KLOOF ROAD

- Victoria Road / Clifton along Victoria Road / Victoria Road, on the long stretches / Victoria Road from Bantry Bay to Camps Bay (14 mentions);
- Kloof and Victoria Road / Traffic lights at junction of Victoria Road and Lower Kloof Road. Speed humps or similar on approach to this junction and lower stretch of Lower Kloof Road particularly due to the many CPHS pupils / Traffic lights at the junction of Kloof Road & Victoria Road just past Camps Bay High School / Need a 3-way stop at Glen beach. In season coming onto Victoria Road from the school, you can sit there forever waiting for a gap to turn right to Clifton (4);
- Lower the speed limit along Victoria Road from Glen beach to 2<sup>nd</sup> Beach / Victoria Road is being used as a 'race track' and we need speed bumps urgently. The speed limit is not adhered to (2);
- Lower and enforced speed limit Victoria Road (40 km/h), but it is a provincial road, so provincial authority is required / Speed camera on Victoria Road; (2)
- Addition of traffic light at no.1 Victoria Road, or by the MyCiti bus stop by no.13 Victoria Road. Or traffic camera on the straight part between no.1 and no.13 Victoria Road.
- Victoria Road entering Clifton 4th Beach;
- Don't make Victoria road a one way;
- They should have more roadblocks during Nov, Dec, Jan and Feb in Victoria Road;
- Huge trucks should not be allowed on Victoria Road and in the peak summer season, the flow of traffic should be regulated.

*"Please detail your proposal and where traffic calming measures could work best."*

# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### Specific areas/roads: KLOOF ROAD / UPPER KLOOF ROAD / LOWER KLOOF ROAD / CLIFTON ROAD / NETTLETON ROAD

- Clifton Road and Kloof / Kloof Road and Clifton Road, people drive too fast up Kloof Road past Clifton Road / Speed bump on Kloof Road where Clifton Road joins. The speed with which cars come around the sharp corner is a real danger / The intersection at Kloof Road and Lower Kloof Road, specific with cars speeding north to south / Kloof, Upper Kloof and Lower Kloof Roads, particularly where these intersect at adjacent blind corners/bends on Kloof and Upper Kloof just below Clifton Road turn off / Speed humps urgently required on Kloof, Upper Kloof and Lower Kloof Roads, particularly at blind corners (a) approaching Kloof, Lower Kloof and Upper Kloof intersection; and (b) approaching turnoff into Clifton Road. Yield or Stop sign for Lower Kloof Road traffic approaching intersection with Kloof and Upper Kloof Roads. Mirror for vehicles exiting Clifton Road onto Upper Kloof Road (6 mentions);
- Speed humps on Kloof Road, especially between corners / We live off Kloof Road, and frequently experience speeding and dangerous drivers who are a threat to our family's lives as we cross the road to our garage. We also hear speeding and/or noisy cars on Victoria Road. The changes would be speed bumps and/or stop streets or robots or all three solutions / Less traffic on Kloof Road please and at least one speed camera, people are often speeding there / Kloof Road is dangerous, narrow and many bends with no visibility. Cars speed / The whole of Kloof Road (5);
- Kloof Road entrance and exit of Nettleton Road and further down Kloof Road where cars try enter Kloof Road / Intersection of Kloof Road and Nettleton Road is very dangerous. Cars speed down Kloof and there have been many near accidents when cars try to join Kloof Road from Nettleton Road / Intersection Nettleton and Kloof Roads / Driving out of Nettleton Road onto Kloof street - extremely dangerous. Needs a traffic light or speed bumps on Kloof / Kloof and Nettleton intersection (5);



# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

Specific areas/roads: KLOOF ROAD / UPPER KLOOF ROAD / LOWER KLOOF ROAD / CLIFTON ROAD / NETTLETON ROAD cont...

- Upper Kloof at turn off to the Glen;
- From Kloof Road intersection down to Beach Road and Bakoven;
- Coming up Kloof Road, The Glen, purple speed. There is a blind intersection. Purple drive faster than they should on Kloof Road. Cyclists should not be allowed to cycle either of these as they are not wide enough;
- Traffic lights at the bottom of Kloof Nek Road / Kloof Road intersection;
- Definitely speed bumps on the Kloof Road from the stop street going up to Kloof Nek;
- During summer time Nettleton Road becomes one of the busiest roads. Most of the construction vehicles like parking in drive ways, sometimes they cause traffic jams.

# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### Specific areas/roads: OTHER ROADS/AREAS

- Parking lot by 4<sup>th</sup> beach / Clifton 4<sup>th</sup> parking area at the top / Additional speed bumps in the 4<sup>th</sup> beach parking areas i.e. The Ridge Road, Cliff Road; especially coming into the area from Victoria Road (3 mentions);
- Traffic calming during construction / When there is construction on any one area (2);
- Speed bumps opposite Clifton 1st Beach to prevent sports cars from racing each other - very dangerous and very noisy;
- On the road and parking areas;
- Between Camps Bay and Clifton;
- From Seapoint to 4<sup>th</sup> beach;
- Clifton Beach road;
- Pedestrian crossing with light at Maidens Cove bus stop;
- From Bakoven to Sea Point, can be adjusted seasonally;
- In season between certain hours (10am / 11am to 5pm on weekends and holidays) on Victoria Road and below the school.

# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### General suggestions:

- Restrict vehicle access on busy beach days in summer / There should be some control over numbers allowed into the area as it gets ridiculous in summer and holidays / Access control in summer (3 mentions);
- Create less public parking, alternatively convert public parking into paid parking. Force beach-goers to use public transport and Uber. Build parking garage/s / Residents only should be allowed to park in a designated area. Pay parking for the public / Entrances to public parking. Restrict with paid for access and boom. Resident permits system (3):
- Permit parking only / Permits to residents and control at entrances. Proper parking garages (2);
- Limit taxis / Limited taxi and Uber services (2);
- Parking lots should be residents only;
- Park and Ride, as proposed a couple of years back. Let residents ingress/egress and out of towners need to MyCiti/Uber/Walk etc. during peak season to the beaches. Travel to Camps Bay done via Kloof Street not Victoria Road;
- Distinguish between parking for visitors to beaches vs. street parking for residents;
- Restricted access to the parking area for residents with a curfew for public access;
- Blocking off areas and make them car free areas;

*"Please detail your proposal and where traffic calming measures could work best."*



# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### General suggestions cont...

- Extra parking space for seasonal;
- Peak Summer Season December/January holidays;
- People have been killed in our community. Pedestrians knocked down in Victoria Road, Camps Bay, a cyclist was killed hitting a vehicle down Kloof Road near to Clifton Road. Traffic Calming is an ABSOLUTE MUST and is URGENT. Kloof Road (up and down) is a problem area especially at the rear of the CBHS...speeding drivers race around a blind bend with hidden entrances and it is a miracle more people have not been killed. A serious project to SLOW down ALL traffic through Clifton is a must. In fact the Council actually increased the speed limit and signage from 40 to 50 up and down Kloof Road. It is only a matter of time before more are killed and/or a truck/tour bus comes off the road near the Round House while doing 50+ around sharp bends. Proper and appropriate speed bumps need to be installed AND SAPS / Traffic must set up regular speed traps to catch maniac drivers. I cannot over state the importance of the need for traffic calming measure.... I met with and detailed all of this with former Councillor Shayne Ramsey who promised to undertake measures.....she did NOTHING and was absolutely useless;
- Speeding is a massive issue...if one could slow the traffic it would improve things immeasurably and pedestrians and Uber clients would be safer crossing indiscriminately;
- Curtailing of speeding through traffic lights/speed bumps;
- Fine badly parked vehicles and reckless drivers;
- Speed and noise control, especially from motor cycles and music systems from cars.

*"Please detail your proposal and where traffic calming measures could work best."*

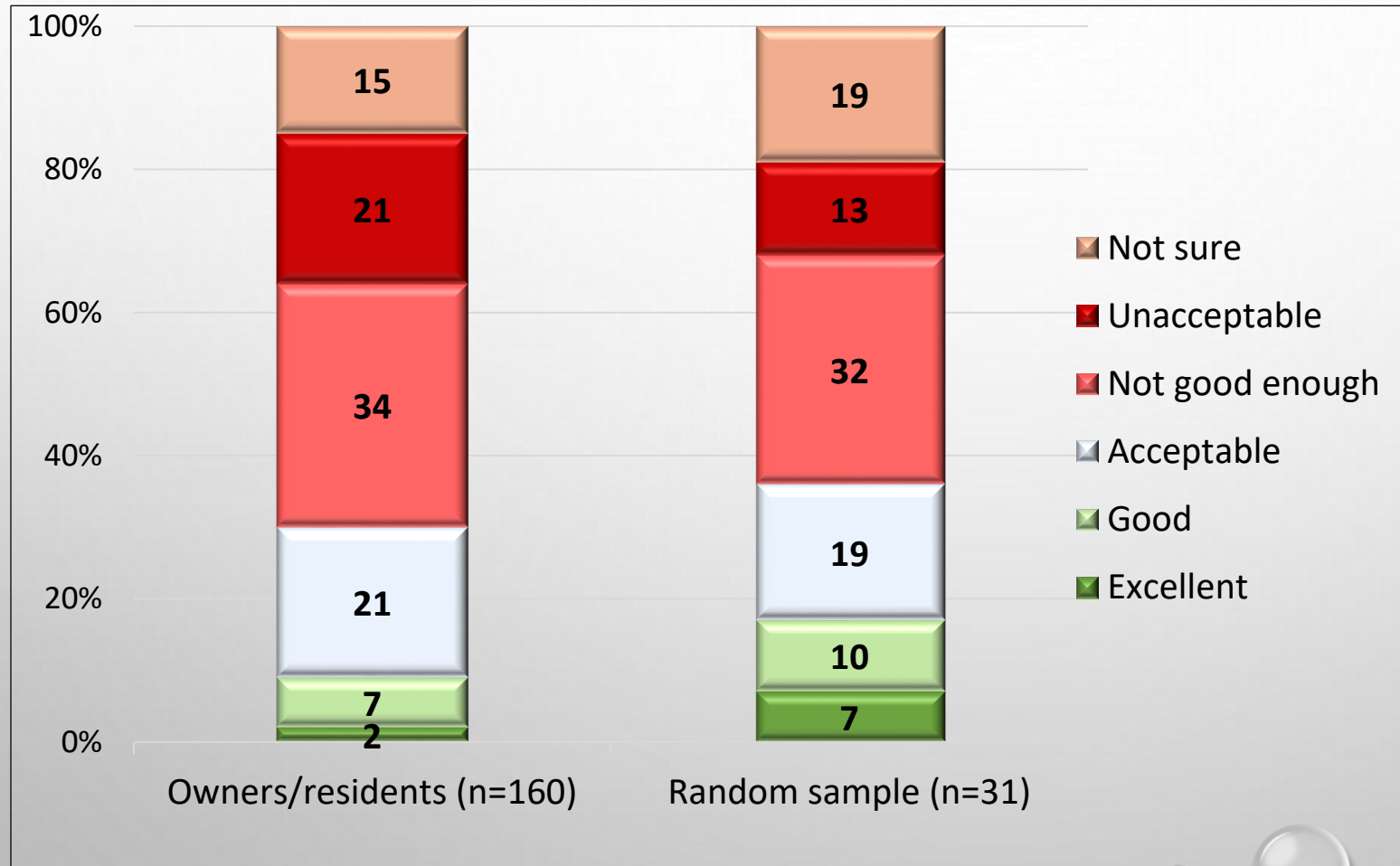
# TRAFFIC CALMING MEASURES CONT...

## TRAFFIC CALMING COULD WORK BEST AT THE FOLLOWING PLACES

### General comments:

- Around corners, buses are an issue, they drive over the line around corners / Around sharp corners, buses are an issue (2 mentions);
- So-called boy racers in noisy cars and bikes are both a huge annoyance and a danger to pedestrians and cyclists;
- Cyclists: a problem as it's a favourite spot for them and no road space;
- Check by officials for licence and liquor;
- Huge trucks, huge buses, taxis are noisy and loud, no control, no traffic police, no signs that work properly.

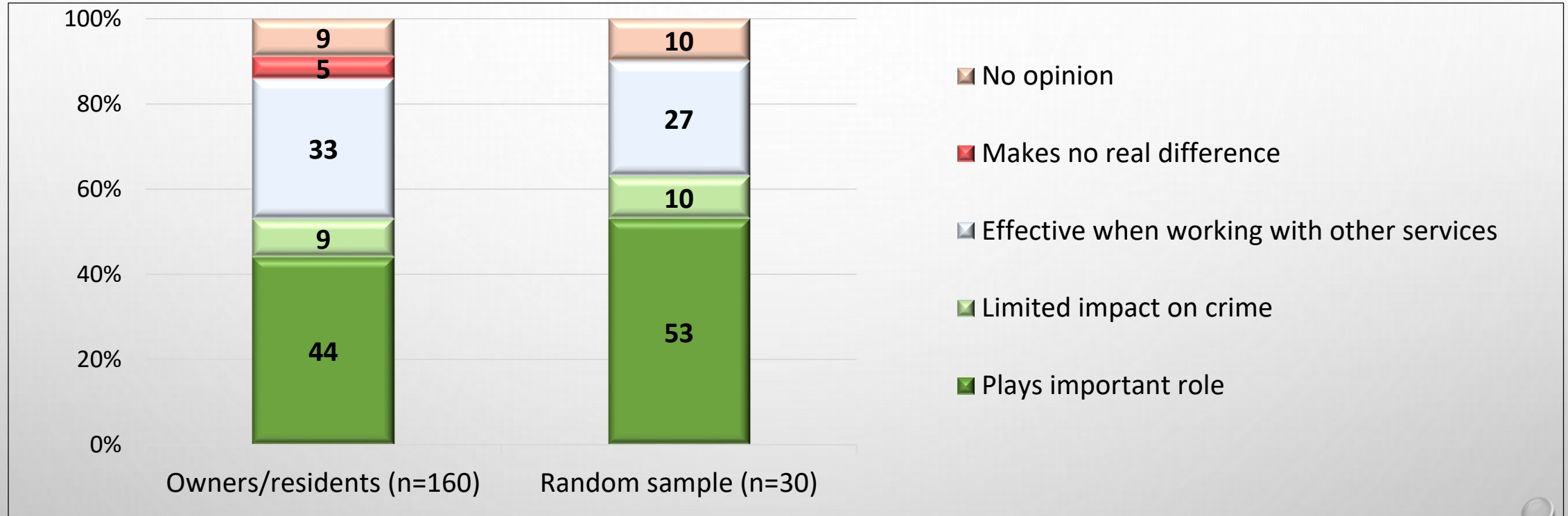
# EFFECTIVENESS OF CAMPS BAY POLICE SERVICES



Camps Bay Police Services' effectiveness are not rated well: more than half (i.e. 55%) of property owners/residents rated their effectiveness as unacceptable / not good enough. The corresponding figure amongst visitors / people from outside the area is also relatively high at 45%.

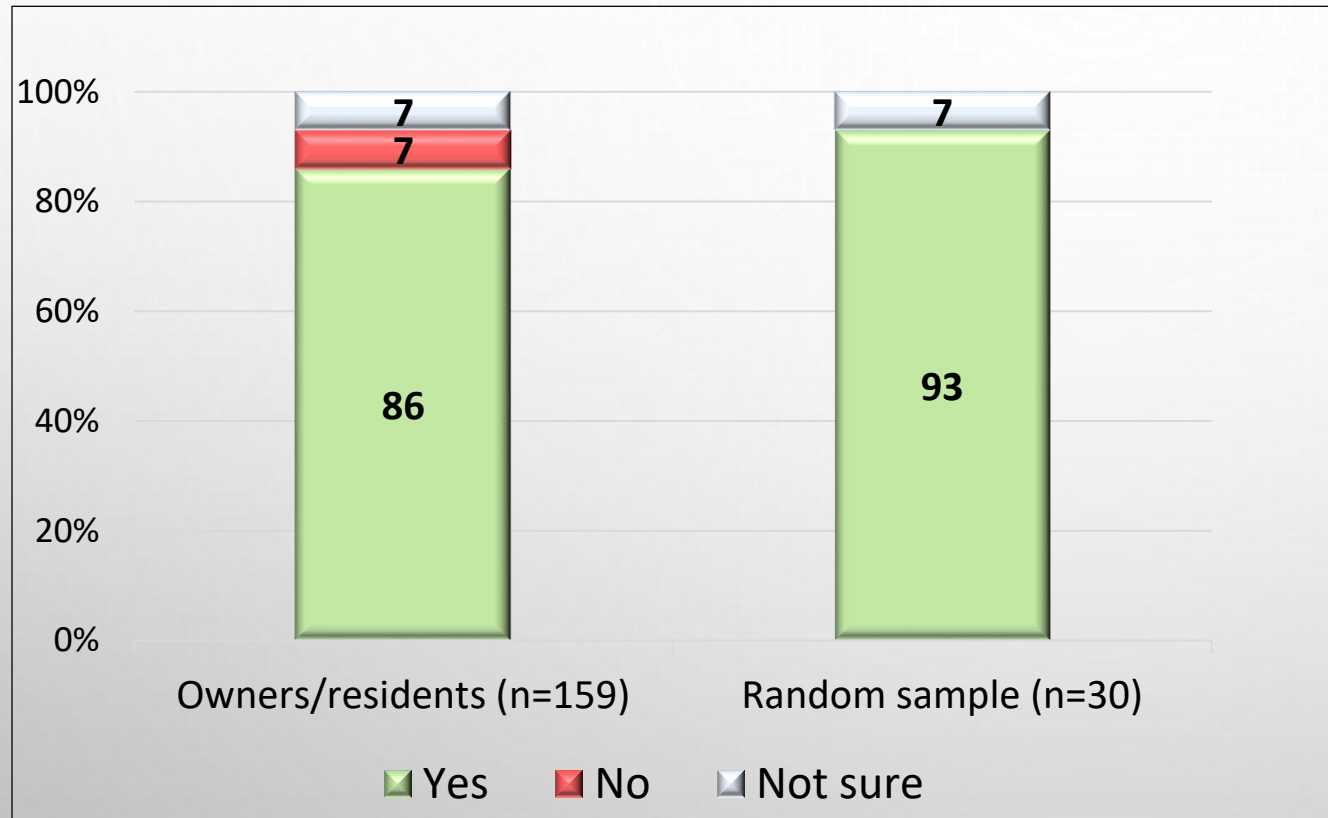


# ROLE OF NEIGHBOURHOOD WATCH GROUP



Although 44% of property owners/residents are of the opinion that a neighbourhood watch group plays an important role, 33% share the view that it is only effective when it works with other services.

# CONSIDERATION: PUBLIC SECURITY INITIATIVES



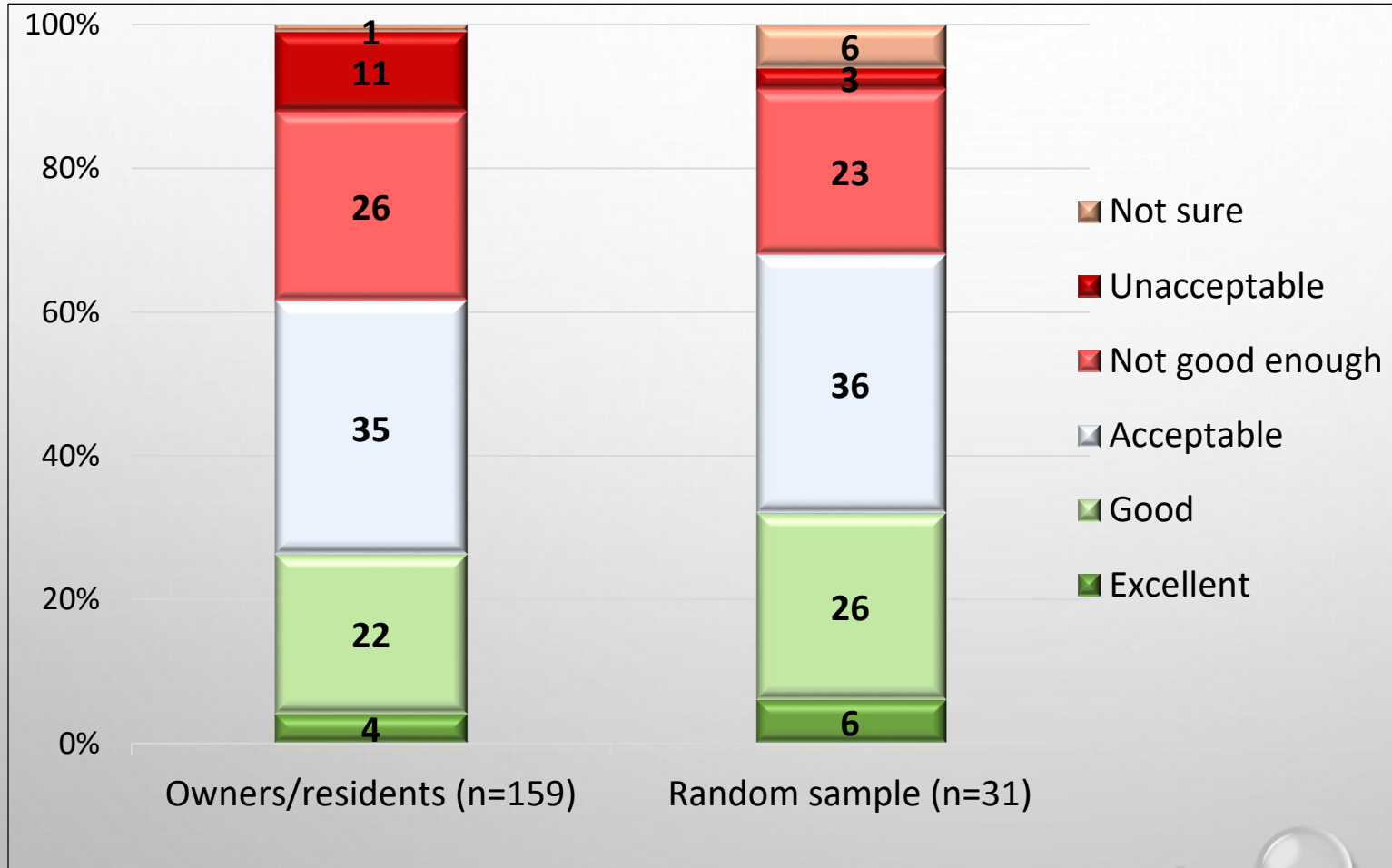
Majority of property owners/residents and visitors/people from outside the area feel that Clifton and Glen Beach should consider public security initiatives including surveillance cameras with license plate recognition.



# CLEANSING & URBAN MANAGEMENT



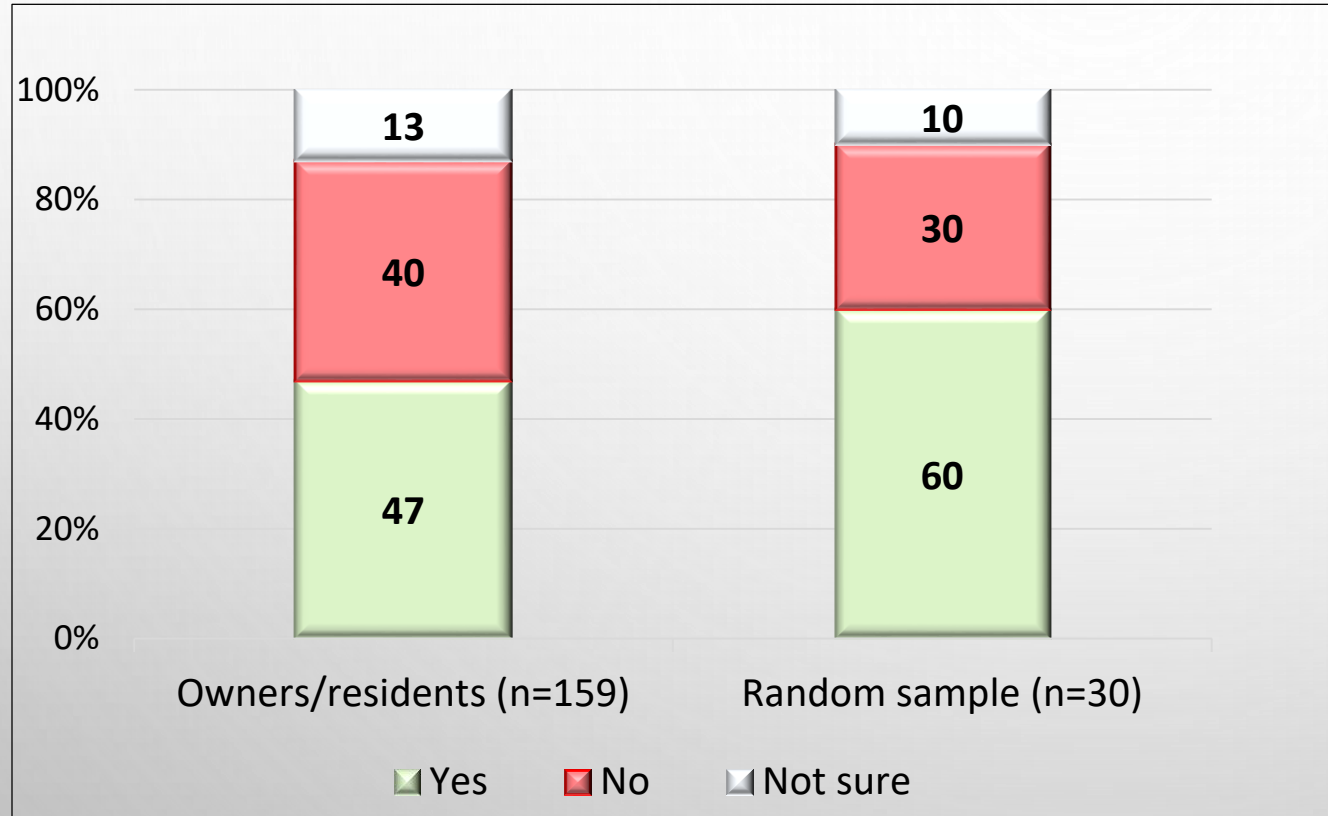
# RATING: PUBLIC CLEANLINESS



Almost 40% of property owners/residents rated the overall public cleanliness of Clifton and Glen Beach as unacceptable or not good enough.

*"Please rate the overall public cleanliness of Clifton and Glen Beach."*

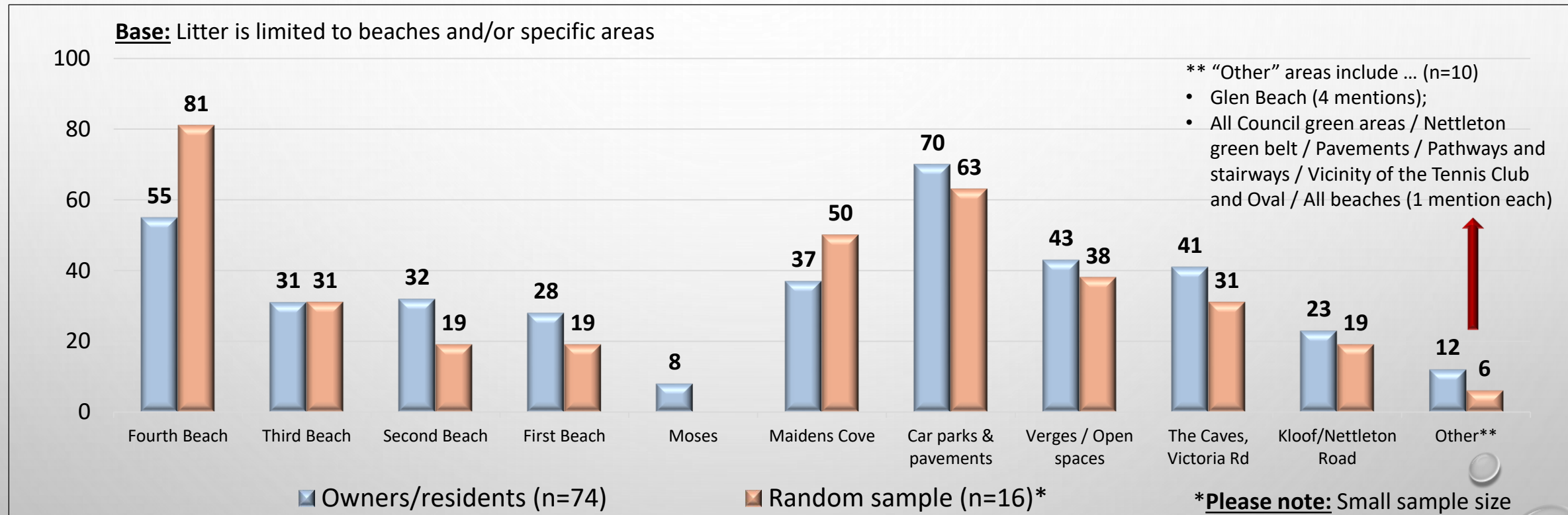
# APPEARANCE OF LITTER



Almost half of property owners/residents and 60% of visitors/people from outside Clifton agree that litter is limited to the beaches and/or specific areas.

# APPEARANCE OF LITTER CONT...

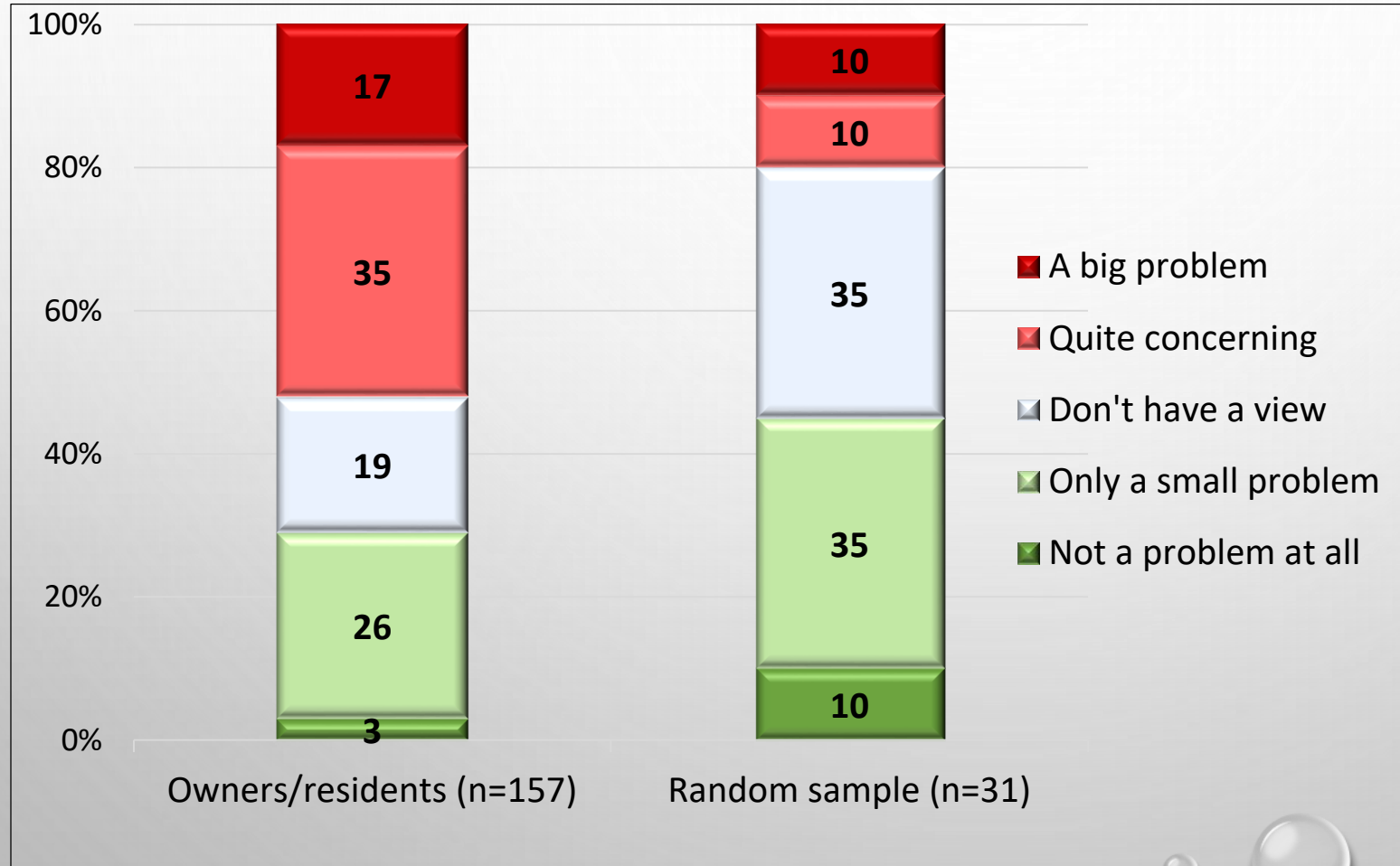
## Beaches/areas that experience problems with litter



Both property owners/residents and visitors/people from outside Clifton are of the opinion that car parks and pavements experience problems with litter. Of the beaches, 4<sup>th</sup> beach also has issues with litter.



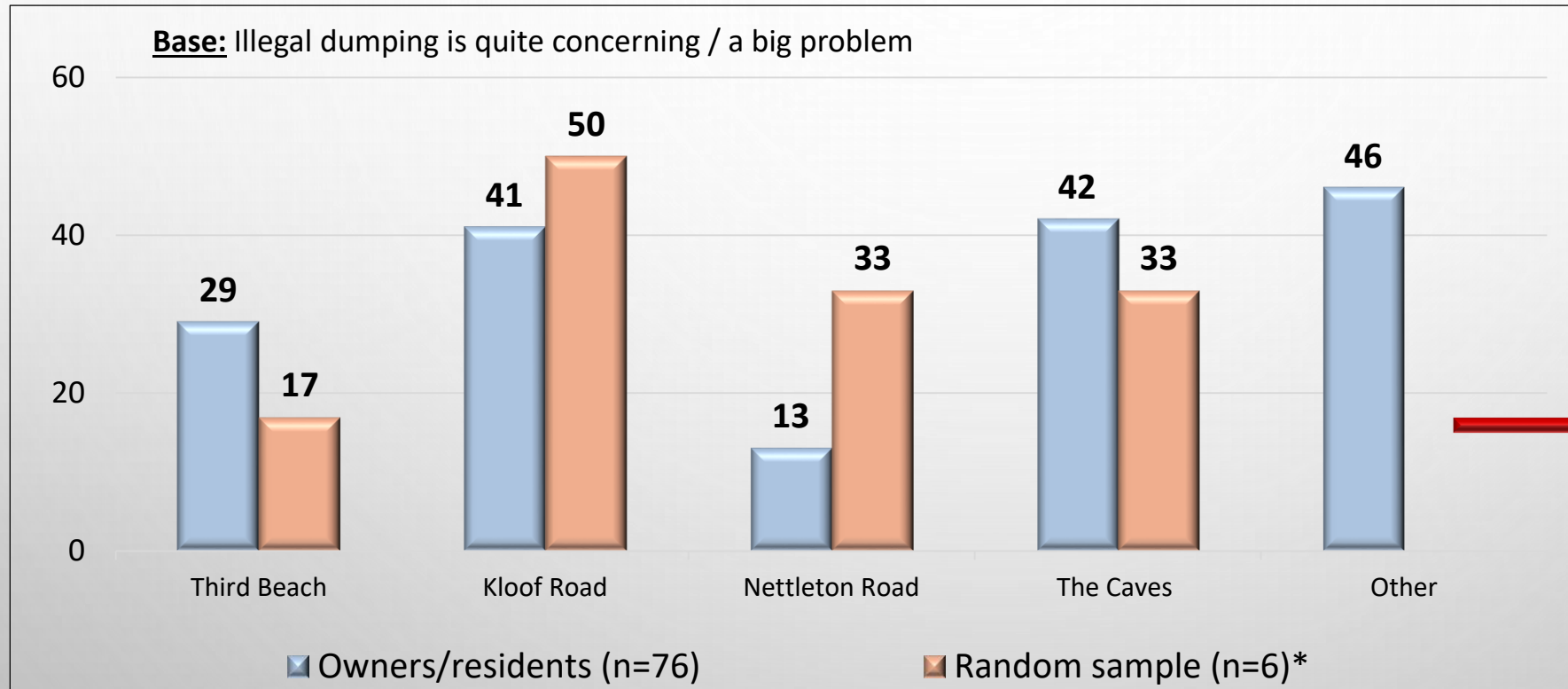
# VIEW ON ILLEGAL DUMPING



- More than half of property owners/residents regard illegal dumping as a big problem, or quite concerning.
- Compared to property owners/residents, visitors/people from outside Clifton are significantly less negative about illegal dumping.

# VIEW ON ILLEGAL DUMPING CONT...

## Areas where illegal dumping is particular bad



Please see next slide for other areas where dumping of solid waste/building rubble/vagrant litter is very bad.

Illegal dumping is particular bad at The Caves and on Kloof Road.

**\*Please note:** Very small sample size

# VIEW ON ILLEGAL DUMPING CONT...

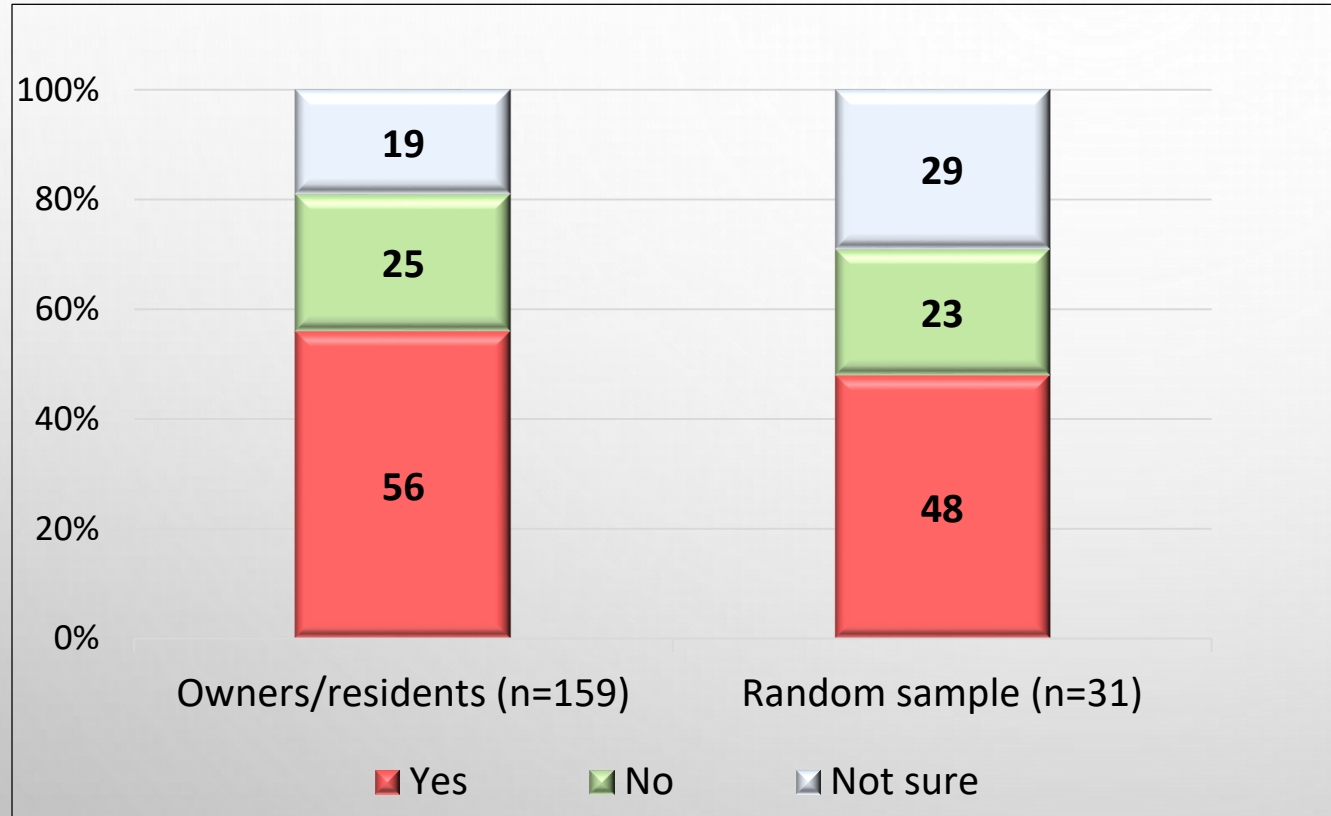
## OTHER AREAS WHERE DUMPING IS PARTICULARLY BAD

- On Victoria Road / Seaward of Victoria Road / Along Victoria Road (7 mentions);
- The Glen / Glen Park / The Glen, Roundhouse road (5);
- 4<sup>th</sup> beach (3);
- 1<sup>st</sup> beach / 1<sup>st</sup> beach on the rocks used as toilets. The solid waste that runs from public toilets into the ocean. This is shocking and a health hazard. It is also a well-known fact confirmed to me by two council workers (2);
- Above Glen Beach / Glen Beach (2);
- All over the beaches (2);
- Maidens Cove (2);
- Most concerning is the steps to 2<sup>nd</sup> beach, dog poop, and NEVER cleaned, there is no water facility to wash down the steps;
- On the scenic walkway / Pathways / Pathways and steps among the bushes (3);
- All vacant spaces / Open land (2);
- The mountains (2);
- Parking area on The Ridge / The Ridge parking areas (upper) (2);
- Car parks (2);
- Near the garages at 4<sup>th</sup> beach;
- All bushes and rocks in neighbourhood;
- Bushes between Kloof, Lower Kloof and Victoria Roads;
- Vagrant litter is everywhere...throughout the entire community, in the bushes, along pathways. If we need to have vagrants present (and we should not!), put them to work and only support them if they clear up their mess and litter.;
- Around the bins;
- Reserve in front of Camps Bay High;
- Kloof Nek Road;
- Cliff Road;
- Between Bantry Bay and Clifton.

*“Which particular areas in Clifton experience problems with vagrancy?”*



# DOG POOP A PROBLEM?



## Where is dog poop a problem?

<b>Base:</b> Dog poop is a problem	Owners/residents (n=88)	Random sample (n=15)
• Victoria Road	64	73
• On the beaches	34	33
• All over	31	20
• Kloof Road	16	20
• Other*	16	-

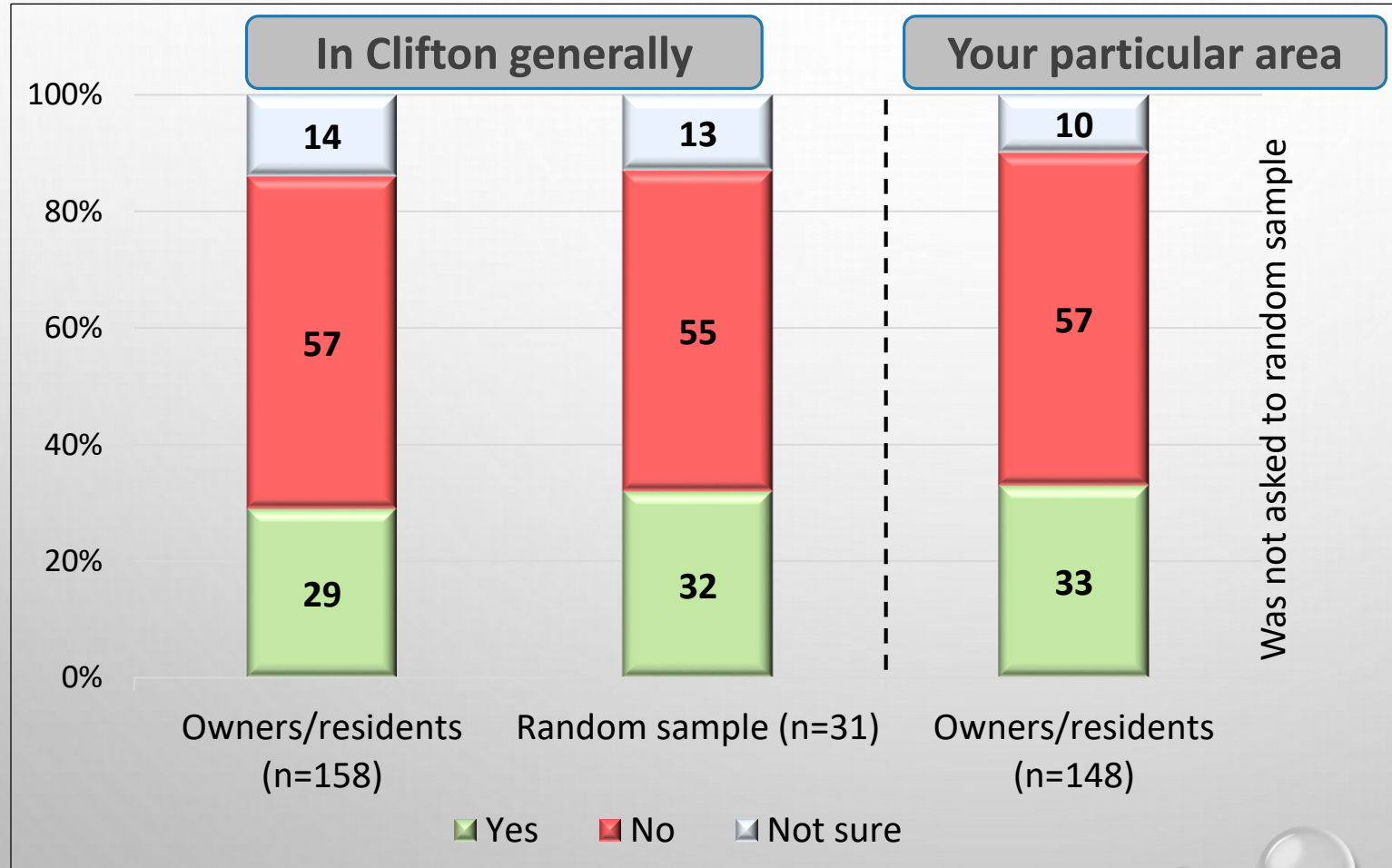
“Other” areas mentioned are:

- Pathways and staircases (4 mentions);
- Stairs to 1<sup>st</sup> and 2<sup>nd</sup> beach / Especially 1<sup>st</sup> beach / Pathways on 4<sup>th</sup> beach (4);
- Paths/steps to the beaches (2);
- Back of the mountain / Walking paths on Lions Head (2);
- Clifton Steps / The Ridge (1 mention each)

Quite a significant proportion of property owners/residents, i.e. 56%, feel that dog poop is a problem in Clifton. It is especially a problem on Victoria Road.

“Do you think dog poop is a problem in Clifton?” IF YES: “Please tell us where dog poop is a problem..”

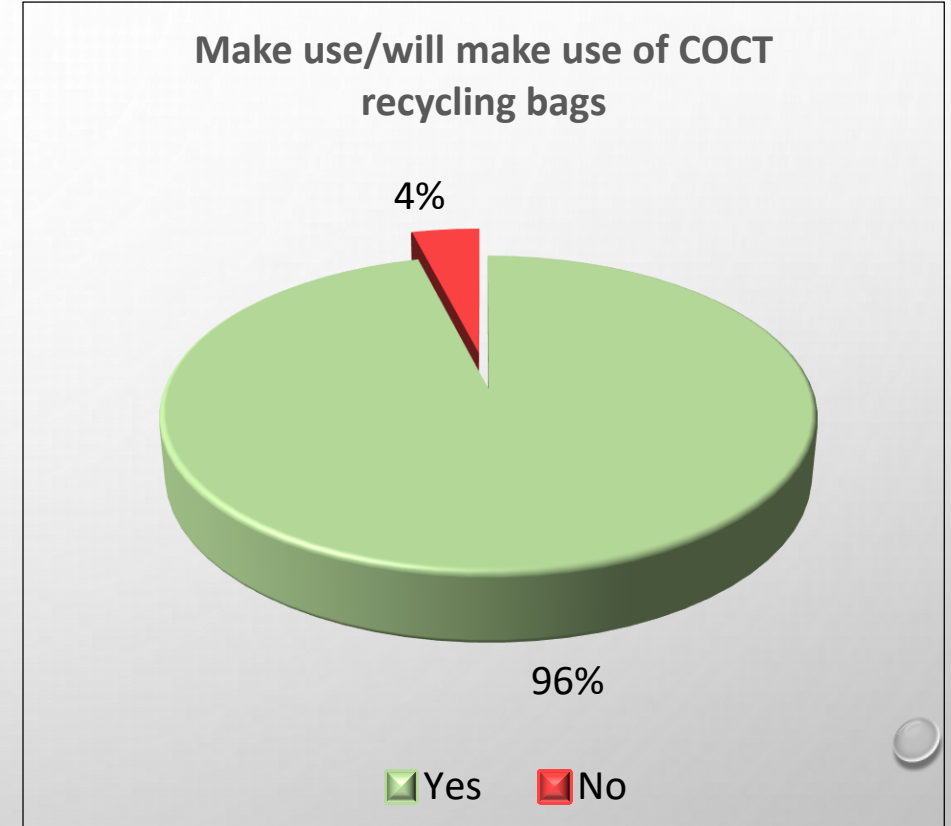
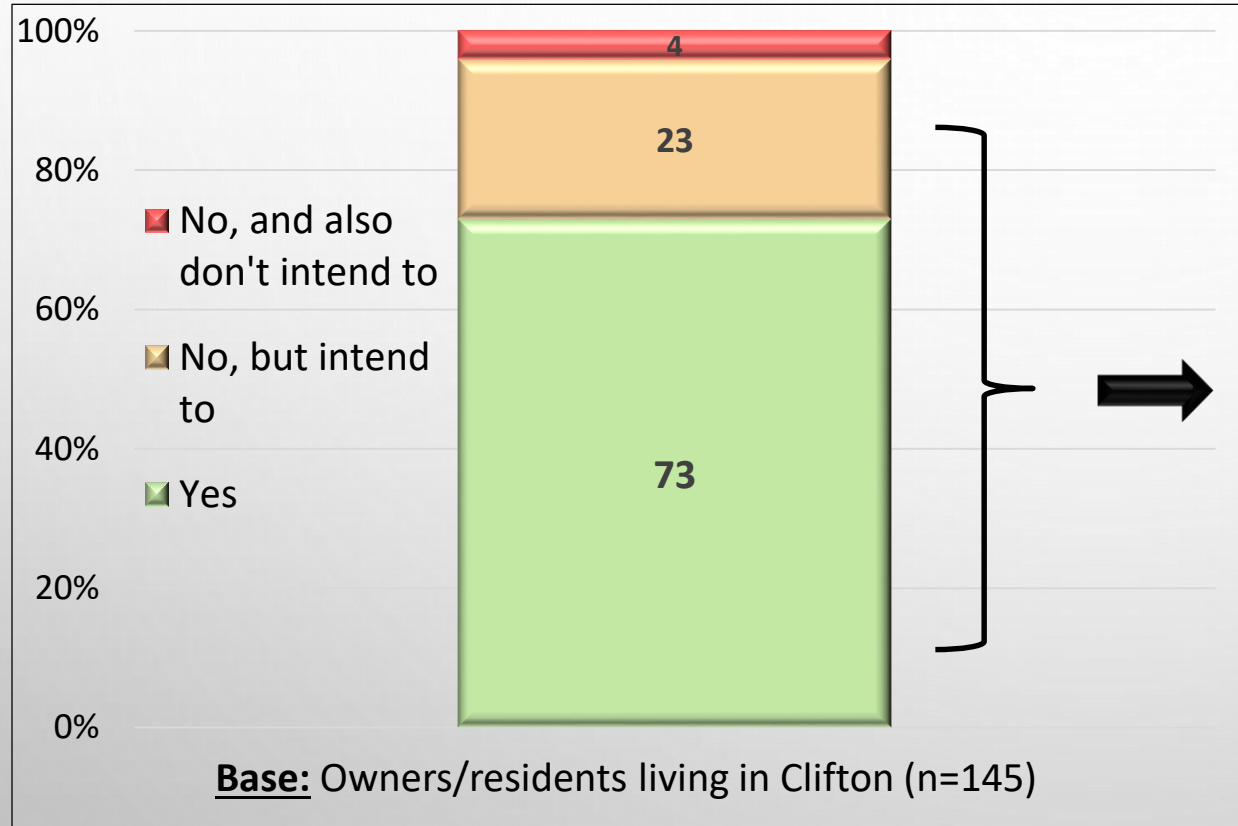
# SUFFICIENCY OF PUBLIC LITTERBINS



More than half of property owners/residents indicated that there are not sufficient public litterbins in Clifton generally, as well as in their particular area.

# RECYCLING

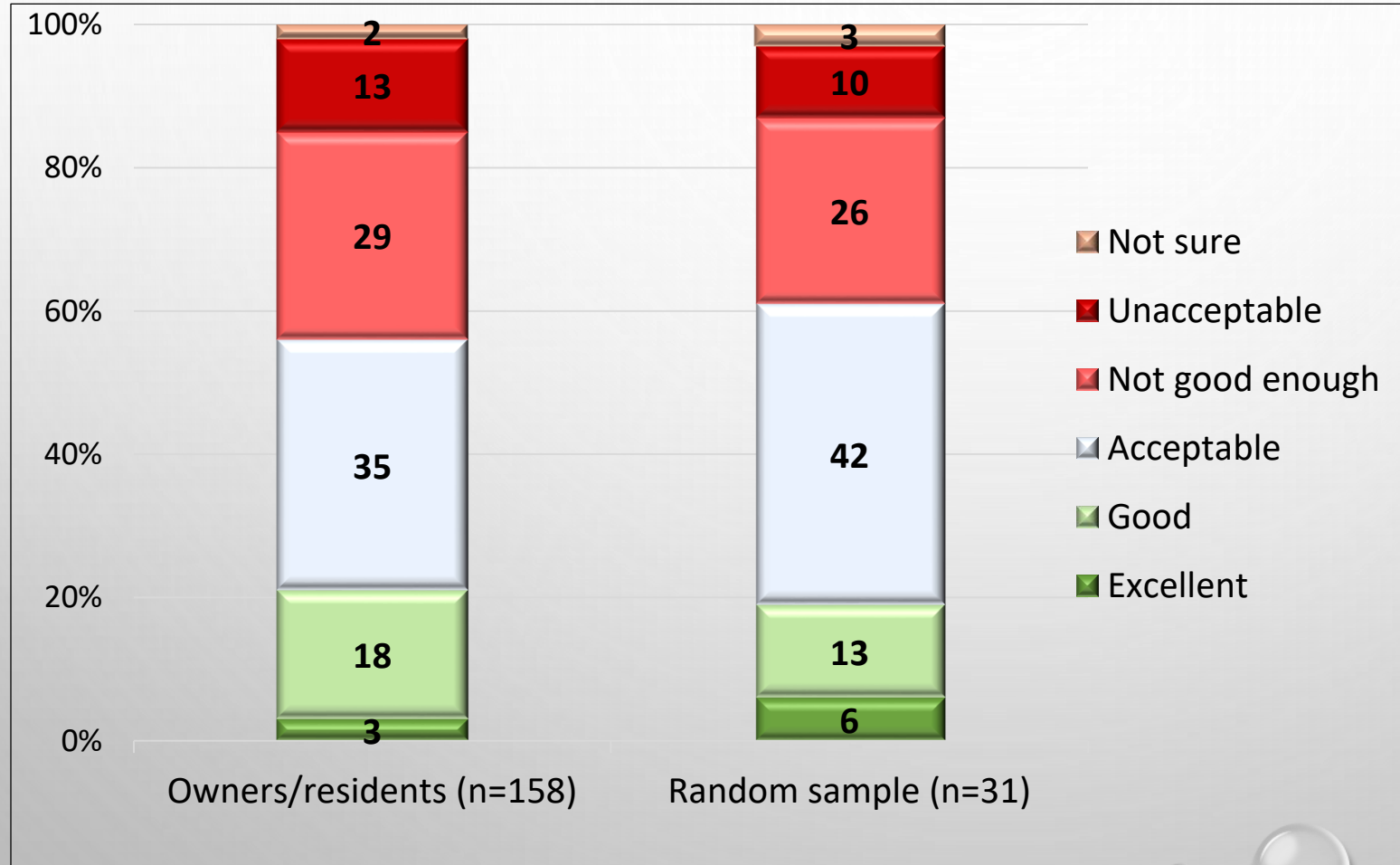
**NOTE: ONLY ASKED TO OWNERS/RESIDENTS**



Almost all property owners/residents already recycle at home, or if they don't do so yet, they intend to; they also already make use of, or will make use of the recycling bags provided by the City of Cape Town.



# PUBLIC WALKWAYS/STAIRCASES/PAVEMENTS/BENCHES



Just over 40% of property owners/residents feel that public walkways/staircases/pavements/benches are **not** well maintained; only about 20% rated the maintenance of these as “good” or “excellent”.

# PROBLEM AREAS

## STAIRCASES

### To the beach:

- All beach pathways / Most staircases that go down to 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> Beaches / Lighting on stairways to beaches / Victoria Road to the beaches (5 mentions);
- Above 4<sup>th</sup> beach / All staircases down to 4<sup>th</sup> have missing cobble stones including Robins / All staircases on 4<sup>th</sup> beach (3);
- 3<sup>rd</sup> Beach / 3<sup>rd</sup> Steps / Duiker way, 3<sup>rd</sup> beach (3);
- 1<sup>st</sup> beach / 1<sup>st</sup> and 2<sup>nd</sup> beach (2);
- 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> beaches;
- Steps to beaches from Clifton Road to 4th beach;
- Stairs down to Glen beach - closest stairs to Maidens Cove / Glen Beach (2);
- Moses Beach poorly maintained; generally beach stairs smell of urine and dog mess.

### Between Roads / Other:

- Clifton staircases / Clifton Stairs between Clifton 3<sup>rd</sup> beach and Kloof Road / Clifton Steps / Clifton steps from Victoria Road going up to Kloof Road / All staircases from Kloof to Victoria Road / The stairs from Kloof Road to 4<sup>th</sup> beach on Victoria Road are unsafe, overgrown and broken / Between Victoria and Kloof Road / Kasteel Steps and Apostle Steps, both off Clifton Steps are broken/ poorly maintained (9 mentions);
- All staircases / Everywhere (4);
- Nettleton Road steps from Nettleton to Kloof Road (3);
- Biskop Steps (2);
- Lapwing way / Cormorant lapwing (2);
- Camps bay staircases;
- Most between High School and Nettleton;
- Seagull.

### General comments:

- Very OLD, cracked, unsafe, never cleaned. Complained many times!;
- Always litter along staircases;
- Urination and defecation from people;
- Badly lit and in a bad condition;
- Reported a broken, defective staircase/ steps to Councillor Shayne Ramsey in person 2 years ago... my wife fell and broke her wrist walking down the steps...Kloof Rd, near house 191 Kloof Road. AGAIN , Shayne Ramsey did NOTHING!!!

# PROBLEM AREAS CONT...

## PAVEMENTS

### Specific areas:

- All along Victoria Road / Along Victoria Road from Camps Bay to Seapoint / On Victoria Road especially mountain side / The non-existent pavement between no. 11 and 13 Victoria Road / Victoria road from beginning to end of Clifton (11 mentions);
- Along Kloof Road / Kloof Road, vagrants, fire damage and overall mess left / Kloof Road in front of Camps Bay School (6);
- 3<sup>rd</sup> beach / 3<sup>rd</sup> beach parking (2);
- Nettleton Road;
- Glen Beach.

### Non-specific areas:

- All pavements / Most pavements (5 mentions);
- In the garage area; at access points to staircases;
- Wherever construction taking place.

### General comments:

- Mainly pavements and verges have litter and grass not regularly mowed / Poorly maintained / Uneven surfaced (3 mentions);
- Broken pavements / A lot of broken areas (2);
- Dirty / Dog poop, litter (3);
- Need a make over as everyone loves to walk in area;
- Manholes are left open.



# PROBLEM AREAS CONT...

## BENCHES

### Specific areas:

- Along Kloof Road (4 mentions);
- Victoria Road benches are broken / Victoria Road (2);
- Insufficient number of benches along the ocean-side of Victoria Road;
- Around Lions Head;
- Glen Beach;
- 3<sup>rd</sup> beach;
- 4<sup>th</sup> beach.

### Non-specific areas:

- All over / Most benches (5 mentions);
- In the parking area.

### General comments:

- Which benches?? / There are no benches / There are very few benches (3 mentions);
- Benches need replacement / Need new ones (2).

# PROBLEM AREAS CONT...

## WALKWAYS

### Specific areas:

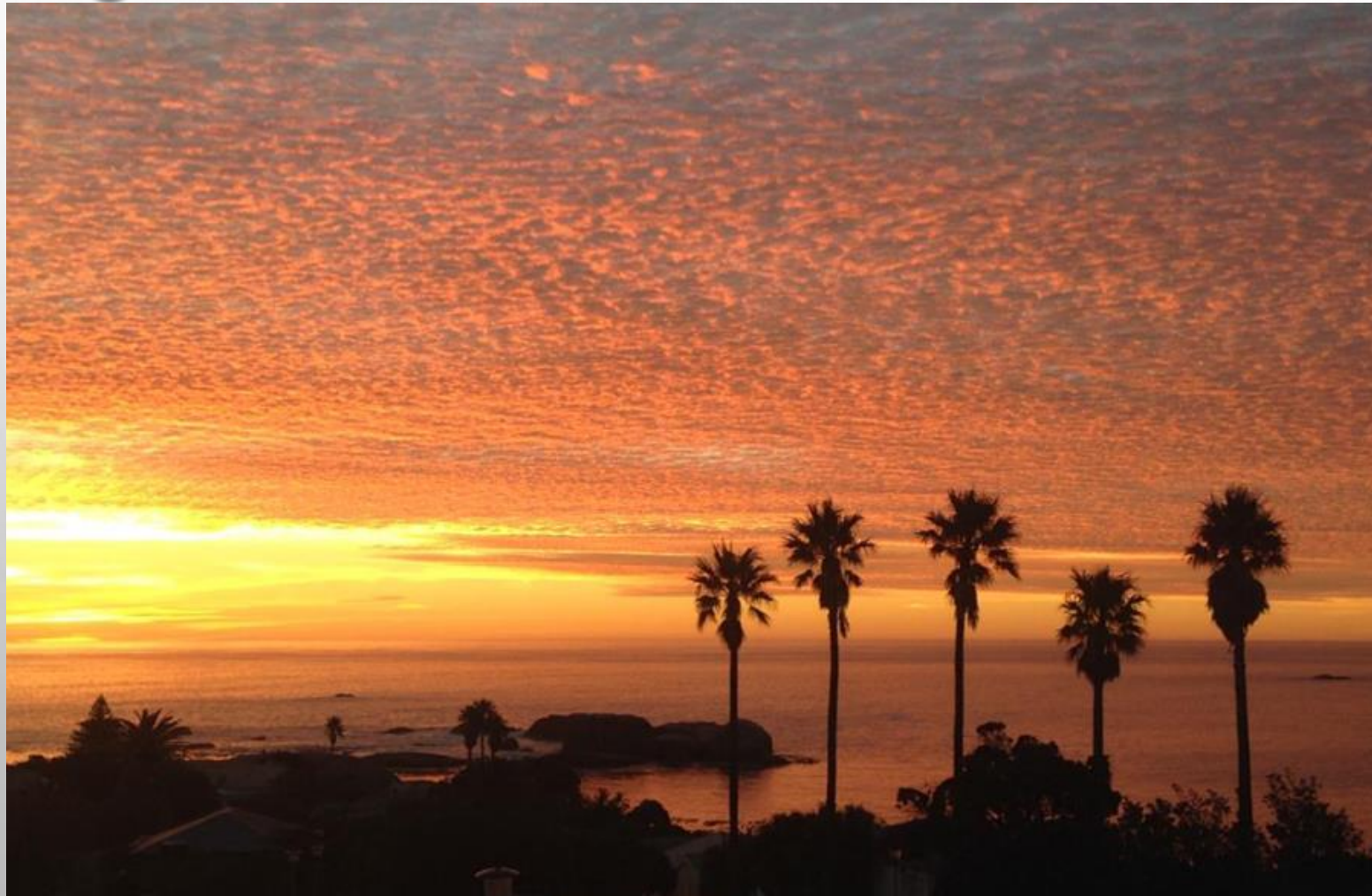
- Between Victoria Road and Kloof Road;
- Walkway/steps between Kloof and Lower Kloof;
- Access ways to Camps Bay;
- All along Victoria Road;
- Glen Beach;
- Lapwing way;
- Mountain;
- Weaver Way;
- In the vicinity of the Bungalow restaurant;
- 3<sup>rd</sup> beach;
- Through the Glen Park;
- The stop and drop at the rear of CBHS is an eyesore, damaged tarmac, not maintained and a dumping area for litter from the morons who stop there. This small area should be improved with brick works as has been done along Victoria Road, e.g. Bakhoven. This is part of our world class scenic view and should be upgraded... not to increase car parking but to improve an area which we can all enjoy.

### Non-specific areas:

- All/many/most walkways are problematic (9 mentions);
- Everywhere where fibre was installed.

### General comments:

- Dirty / Dog poop and litter (2 mentions);
- Fences are pre-war - unacceptable when rates are sky high / The fencing on the 4<sup>th</sup> beach pathways is not sufficient (2);
- Walkways are badly maintained;
- Uneven cobblestones and paving. Poor aesthetics.

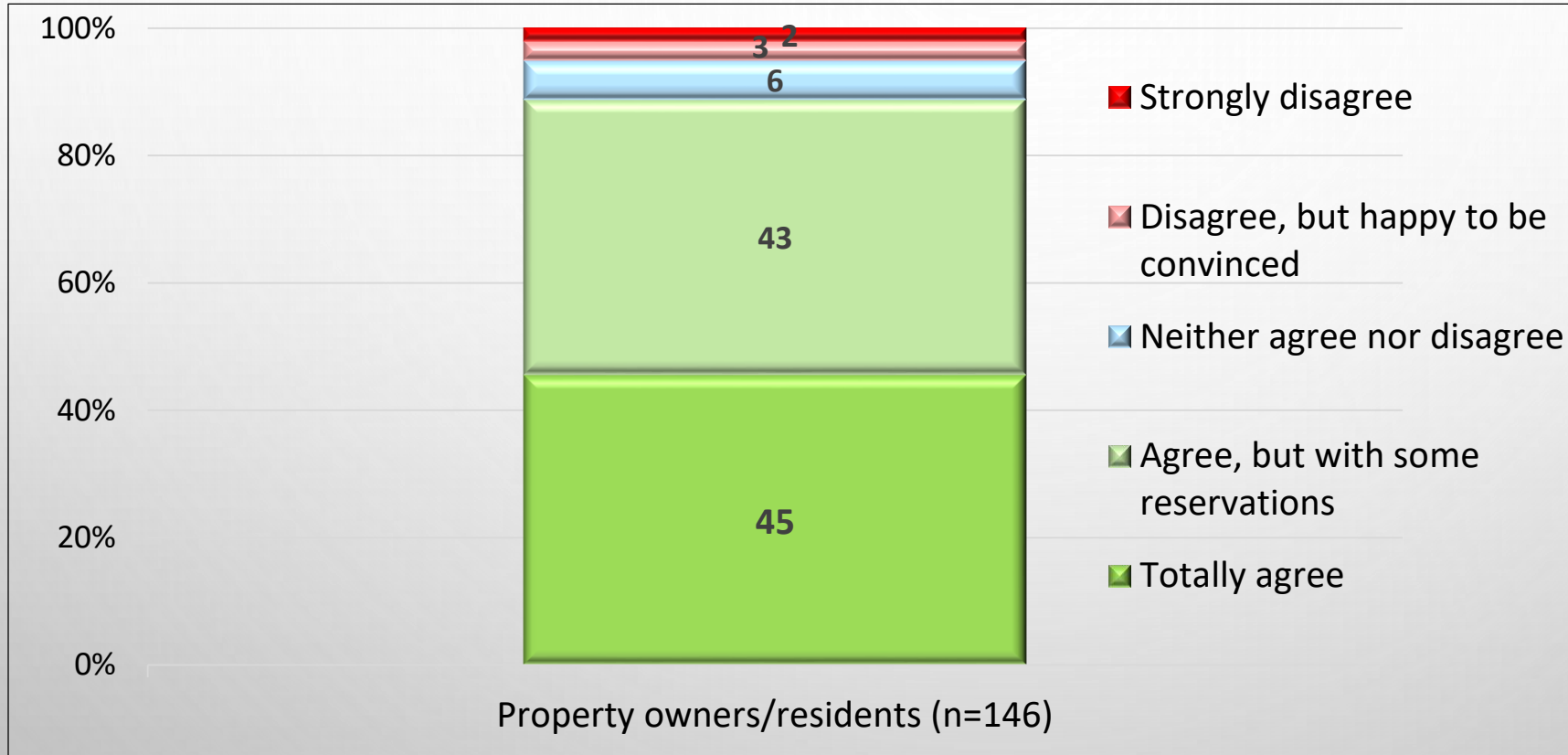


## GENERAL ASPECTS



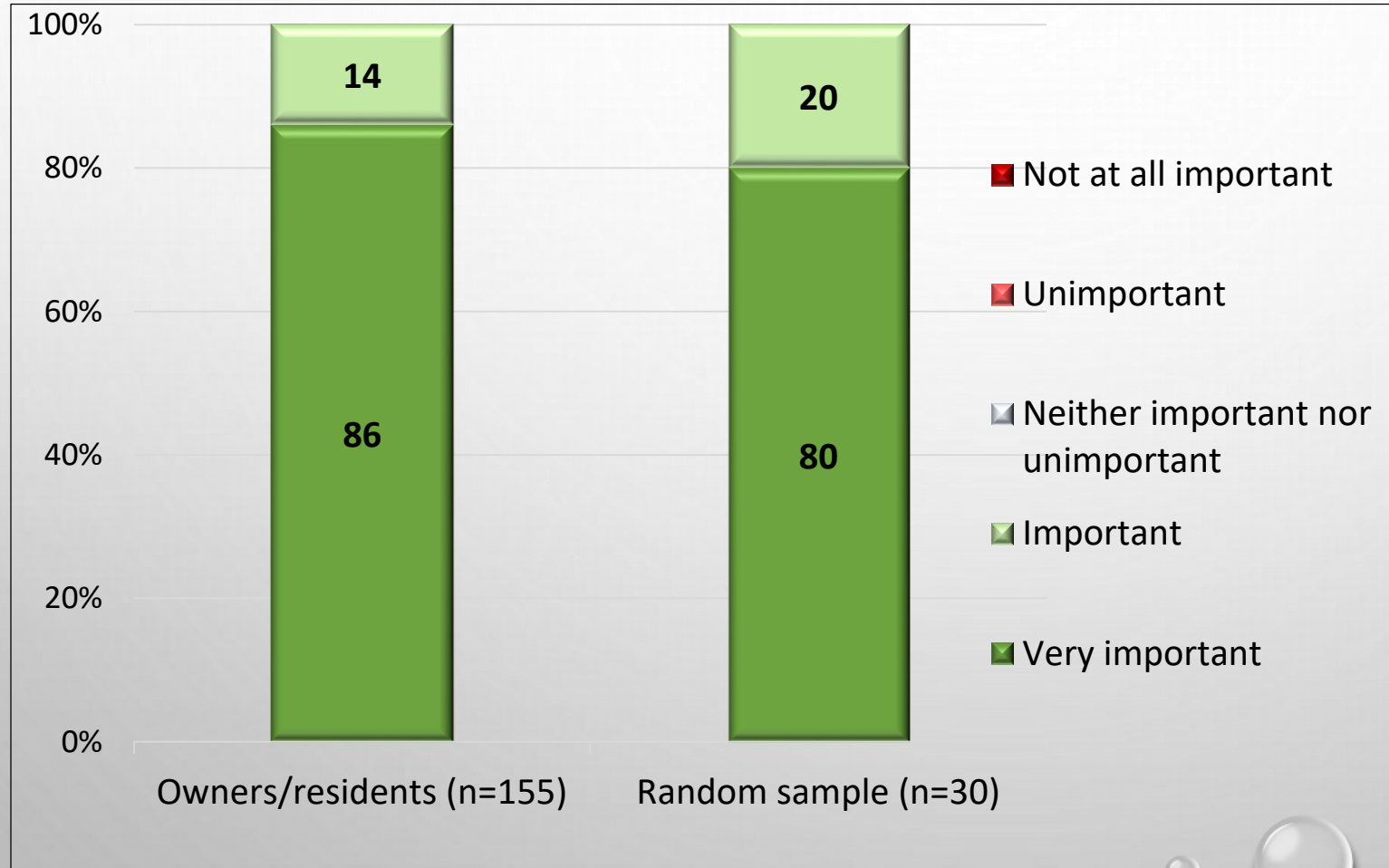
# PROPERTY OWNERS' RESPONSIBILITY

**NOTE:** ONLY ASKED TO OWNERS/RESIDENTS



Approximately 90% of property owners/residents agree (fully or with some reservations) that all property owners should share responsibility to ensure a safer neighbourhood.

# IMPORTANCE OF NATURAL ENVIRONMENT



The Clifton and Glen Beach natural environment and its preservation is important to very important for property owners/residents in particular but also for visitors/people from outside Clifton.

# ONE THING TO CHANGE/IMPROVE IN CLIFTON

The main thing that property owners/residents/visitors want to change or improve in Clifton, deals with **safety and security**. This is followed by 3 matters of more or less equal importance, i.e. cleanliness and littering, vagrancy/homelessness and traffic/traffic calming.

1

Safety & Security (34%)

2

Cleanliness and littering (14%)

3

Vagrants and Homeless people (12%)

4

Traffic and Traffic calming (12%)



# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

1

## Safety & Security (34%)

- Improve public safety / Public safety, especially in summer
- Safety / Safety of residents and their properties / Safe environment for all
- Security / Private security everyone should pay for it / Security at night on pathways and beaches / Security of the whole area including the beaches / Security presence of city services / Tighter security
- Increased police/patrol presence / More police presence over weekends and summer holidays / More visible police / Visible security / There is no policing or traffic control / More vigilant crime prevention
- Better security measures / CCTV cameras / CCTV cameras in the parking lots. Up security during school leavers, New Years. Metal detectors: stop knives going down to the beach. It's only a week of the year / Security cameras
- To feel it is safer to visit during day and night / Safety early hours and evenings / I think a roaming security force during the latter hours of the evening and night time be put in place. That way people walking back to their bungalows and homes in darker hours feel safer / Make it safe to walk on your own any time of day or night without feeling threatened
- More security on the beaches / Securing the beach including lighting up pathways and repairing them

# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

2

## Cleanliness and littering (14%)

- Clean beaches / Litter on the beach
- Clean up the area / Clean up the Municipal land area at Glen beach / Keep it clean / Cleanliness of all public areas and facilities / Cleanliness
- Clifton's 4<sup>th</sup> beach is a blue flag beach and yet the entire area in and around Clifton looks run down and council sadly neglects to clean or service the areas irrespective of the high rates we all pay
- Environmental clean-up / Grass cutting
- Police to patrol and fine people picnicking on the beach and leaving behind litter / Make it illegal to litter and fine people if they do / Zero tolerance to grime! / Fines for people who don't pick up litter

# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

3

## Vagrants and Homeless people (12%)

- Homeless/vagrants / Homelessness and vagrants on Maidens Cove / Control vagrancy / Keep vagrants out / Move the vagrants to organised shelters / Sort out homeless people / Vagrants/beggars on the beach and by the 'Caves' Victoria Road / Vagrants living everywhere, urinating and defecation in public space
- The homelessness; the solution would be to provide affordable, low-income housing somewhere along the Atlantic Seaboard

4

## Traffic and Traffic calming (12%)

- Lessen/limit traffic / Reduce traffic in summer / Traffic congestion
- Limit the traffic on Nettleton Road
- Put traffic lights at T junction in Kloof Road to Nettleton Road
- More traffic control / Traffic calmers / Speedbumps / Prevent cars from speeding as Victoria road is a 40km zone - speed bumps required / Install effective TRAFFIC CALMING measures around Clifton and in particular up / down Kloof Road at the rear of the CBHS. If this is not done, more people will die on our roads! We need to slow down all traffic traversing Clifton and immediately reverse the insane decision to INCREASE the speed limit from 40 to 50 up and down Kloof Road



# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

Other matters that owners/residents/visitors raised are as follows (the number of mentions appear in brackets):

Maintenance: pavements & stairs (6)	Some of the stairs to the beaches are treacherous / The tar pavements are embarrassing and in terrible condition / Would improve the public stairs to the beach / Make Victoria Road pavement free from uneven surfaces which can trip elderly walkers / Maintain pavements / Would improve the public stairs to the beach, new balustrades old and rusted
Ban beach activities (6)	Ban organised & team sports & volleyball & rugby / Ban beach parties / No more parties on 4 <sup>th</sup> beach / Use beach only for beach sunbathing and enjoyment, not sports and noise and performing buskers / Stop uncontrolled parties from outsiders on our beaches / Glen Beach: the sale of ice creams.... the constant call from the sellers. Glen Beach: the groups of singers for money - usually kids with the adults supervising from a distance. Definitely petty theft from both aspects
Construction (5)	Less construction / No more development / Restrictions on building / Far too much development / Keep as much nature as possible; no more development, includes residential
Beach control (5)	Close beaches at night / Close the beach and public parking areas after sunset / Beach control after hours / After dark curfew for 4 <sup>th</sup> beach parking area and all beaches, allowing resident access only / Curfew for access from sunset to sunrise
Parking (5)	More street parking, parking limited to residents / Parking in summer months / I would have provided more public parking where beaches are to control congestion in summer / Parking / Stop people from parking in the road causing bottle neck situations

# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

Dogs (4)	Stop dogs on the beach from 10h00-19h00 / Eliminate the dog poop / Force dog owners to control their animals and collect their poo; it is now a huge problem / Enforce the law not to allow dogs on 2 <sup>nd</sup> beach
More lighting (4)	General street lighting could be improved above the beaches / Extra lighting down stairs to beach / More lights / Stair cases need lights
Alcohol and Drugs (3)	No alcohol and drugs / Stricter control on drunk people or drinking. No smoking of weird substances / Non-smoking on beach
Waste removal (3)	Garbage storage before pick up (which is excellent) to prevent vagrants dumping the contents onto the pavements / Create a cleaner recycling and bin pick up / I would also REMOVE ALL waste bins....they are a magnet to vagrants to find litter, they melt in the fires and the Graffiti morons use them for their stupid tags! Let people TAKE HOME their litter!
Beach trading (2)	Allow small mobile coffee shop/bars on the beach / Beach vendor control/management
Car guards (2)	The intimidating illegal French African car guards in 4 <sup>th</sup> beach parking they operate like a gang/ cartel as if they own the place. That's MY biggest issue with Clifton. Even PPA could not get rid of them / No parking guards as they are the eyes and ears of the robbers
Law enforcement (2)	Law enforcement
Public areas/facilities (2)	Maintain public areas and facilities / Public restrooms
Sewerage handling (2)	Getting rid of the sewerage smell or spill on the beach / Improve dramatically the sewage treatment prior to disposal

*"If you had to choose **one** thing that you would change or improve in Clifton, what would it be?"*

# ONE THING TO CHANGE/IMPROVE IN CLIFTON CONT...

<p>Other matters (1 mention each)</p>	<ul style="list-style-type: none"> <li>• Install bike park racks along Victoria Road</li> <li>• Cell phone tower</li> <li>• Too many pathways open for public to come to the beach that causes very high risk of being attacked any time of the day or night</li> <li>• Crowd control on certain days</li> <li>• Prevention of fires</li> <li>• Wider pavement on Kloof Road</li> <li>• Decrease light and noise pollution</li> <li>• Put up pick up your dog poop signs on the Victoria Road walkways</li> <li>• No cyclists for their own sake</li> <li>• Road obstruction due to building or upgrades to buildings</li> <li>• Stop the commercial or for gain use of residential properties in respect of film and photographic shoots and parties and amplified music</li> <li>• Ban rough living</li> <li>• Teach rude neighbours to be more respectful, mindful and considerate in their conduct</li> <li>• To pool resources within the various departments to create a thriving recreational zone that is clean and safe</li> <li>• Protect/clean the natural parks part of Clifton better. The bush area is neglected in some areas</li> <li>• Making the neighbourhood more friendly for visitors</li> <li>• Disable ramp for mothers with prams and for disability people with wheel chairs</li> </ul>
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# PROJECTS FOR SPECIAL ATTENTION

	Property owners/Residents (n=151)	Random sample (n=30)
<b>Projects for special attention</b>	<u>%</u>	<u>%</u>
• Better crowd control on the beaches	56	40
• Establishment and maintenance of the breaks	55	43
• Controlled informal trading on the beaches	50	33
• Parking	49	70
• Season even management	43	43
• Improved ablution facilities and showers	42	47
• Social upliftment	30	27
• The Caves – walkway and view point	27	13
• Maidens Cove Park, gym and facilities’ upgrade	25	23

Property owners/residents’ top two projects for special attention are better crowd control on the beaches, and the establishment and maintenance of the breaks. Not surprising, visitors/people from outside would like parking to be given special attention.

# PROJECTS FOR SPECIAL ATTENTION CONT...

	Property owners/Residents (n=151)	Random sample (n=30)
<b>Projects for special attention cont...</b>	<u>%</u>	<u>%</u>
• Upgrade of Life Saving Club facilities and equipment	19	23
• Water fountains for runners/cyclists	19	13
• Bike racks on Victoria Road	11	10
• Kloof Road view point	11	3
• Slave ship discovery	2	-
• Nettleton Road	-	-
• Other*	18	10

"See next slide for details

Slave ship discovery and Nettleton Road received very little or no votes as project areas that should receive special attention.

# PROJECTS FOR SPECIAL ATTENTION CONT...

Other projects mentioned, include the following:

- Visible security on the beaches and Victoria Road and by-law enforcement / Security / Overall safety for ALL residents in ALL areas / Increased policing on beaches / Minimising the numerous access pathways onto all the beaches, therefore enabling better control and security for residents (5 mentions);
- Upgrade and cleaning of steps / Clifton beach: 1<sup>st</sup> and 2<sup>nd</sup> stairs - upgrading and daily cleaning and dog poop solutions (2);
- Upgrade stairs, pavements, fencing and beautify. Spend ratepayers money in area that is neglected / Maintain stairways (2);
- Litter is a disgrace / Beach refuse control/doggie poop/stompies (2);
- Vagrants on stairs; rocks / Remove vagrants and communities living in bushes (2);
- Keep vegetation on Victoria Road at Glen Beach regularly maintained / Thinning out indigenous vegetation (2);
- Traffic calming on Kloof Road;
- Address the dangerous entry from Nettleton Road onto Kloof;
- Removal of traffic lights to stop traffic batch control which unplug traffic congestions;
- Make Clifton a dog free zone;
- The nature reserve on the mountain with more bins etc.;
- Seasonal cafes on 3<sup>rd</sup> and 4<sup>th</sup> beach.



# PROJECTS FOR SPECIAL ATTENTION CONT...

Comments regarding some of the proposed projects:

## Crowd control:

- Create a curfew for beach access and restricted access to parking from sunrise to sunset / Beaches to be closed in season at 8.30pm / Crowd control not limited to the day time (3 mentions);
- Access control to beaches in season to facilitate enforcement of the liquor/glass/drug/music etc. by-laws with closures of secondary pathways.

## Ablution facilities:

- Ablutions need to be open during night otherwise beach goers use properties as toilets / Better management of beach public toilets (2 mentions).

## Season event management:

- Ban sports and volleyball / Ban all parties and events on 4<sup>th</sup> beach / Buskers, volleyball and rugby should be banned (3 mentions).

## • PROJECTS FOR SPECIAL ATTENTION CONT...

General comment made by a property owner:

- Clifton is a world class area and must be looked after and improved. We do not need to turn into a tacky Camps Bay strip with an over population of trading opportunities along every inch of the promenade. The area/beaches around Maidens Cove should be upgraded with better access for all with walkways, etc. Season event management, i.e. NOISE pollution should be moved to Green Point stadium... We should NOT allow these commercial events, promoters to drown our entire community in loud music. Camps Bay High School is also guilty of this ...with an unsatisfactory Head master intent on only making a buck. The Kloof Road view points should be improved/upgraded for all to enjoy. We should eradicate litter/illegal dumping and remove all waste bins and remove graffiti promptly. But, TRAFFIC CALMING is still my main priority and is a project that can be implemented and it will save lives and reduce noise. ALL residents should be sent a letter telling them to avoid noise pollution from noisy neighbours, home generators, noisy pool pumps, season management/events, etc. We need to upgrade Clifton and not let it become like Camps Bay... over commercialised and ruined.



# SUMMARY OF MAIN FINDINGS





# SUMMARY OF MAIN FINDINGS

## Public Safety:

- Since majority of home owners/residents make use of private security services, most of them feel safe in their homes. Despite this, an alarming 42% have been exposed to crime over the past 2 years – mostly to burglary and/or the snatching of belongings. Burglary from houses is also regarded as the most serious crime in Clifton.
- Although crime happens at any time and everywhere, it does seem that late afternoons and evenings are popular times for criminals to operate and that the beach areas are hotspots for criminal activities. Public spaces can therefore only safely been used during daytime, or when in groups.
- The SAPS and Metro Police is not perceived as providing adequate public safety - the effectiveness of Camps Bay Police Services is rated more negative than positive. It therefore does not come as a surprise that owners/residents rate overall public safety in a negative light and that majority feel that Clifton and Glen Beach should consider public security initiatives such as surveillance cameras.

# SUMMARY OF MAIN FINDINGS CONT..

## Public Safety cont:

- The municipal by-law that is breached most, is the misuse of alcohol.
- Vagrants/homeless people are a big concern to owners/residents and although the problem appears across the area, it is especially the beaches, parking areas and bushy areas that experience problems in this regard. Vagrants/homeless people not only lead to safety and security concerns, but also have a negative impact on the cleanliness of the area.
- Most owners/residents believe that Clifton would benefit from traffic calming measures.

# SUMMARY OF MAIN FINDINGS CONT..

## Cleansing and Urban Management:

- Besides safety and security, cleanliness/littering is one of the main things that owners/residents would like to be addressed:
  - Public cleanliness is not up to standard and areas such as car parks and pavements, as well as the beaches experience problems with litter; the area overall can also benefit from more litterbins;
  - Illegal dumping is a problem, especially at the Cave and on Kloof Road;
  - Dog poop is a concern, especially on Victoria Road.
- Although it is not falling apart, public walkways/staircases/pavements/benches can be better maintained.

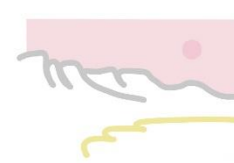


# SUMMARY OF MAIN FINDINGS CONT..

## General:

- Property owners/residents strongly believe that all property owners should share responsibility to ensure a safer neighbourhood.
- The Clifton and Glen Beach natural environment and its preservation is also of utmost importance to owners and residents.





CLIFTON  
CITY IMPROVEMENT DISTRICT



APPENDIX



## Copy of the questionnaire



Clifton CID  
Questionnaire